

CRMT-PF

CULTURALLY RESPONSIVE MEASUREMENT TOOL: PROTECTIVE FACTORS

2023 EXECUTIVE SUMMARY

BACKGROUND + INTRODUCTION

In 2020, King County contracted with The Capacity Collective (CC) to develop a culturally responsive measurement tool that would measure protective factors in King County families. This project is a part of the Best Starts for Kids (BSK) Levy, a voter-approved initiative to improve the health and well-being of King County children by investing in promotion, prevention, and early intervention.

Over the last three years, the project team has worked in partnership with community-based early learning service providers (who formed two Resilient Family Advisory Councils) to select a tool, adapt it, translate it, and validate and implementation test it in English, Simplified Chinese, Somali, Spanish, and Vietnamese. To read more about the first few years of this project, scan the QR code below and navigate to the tab labelled, “Culturally Responsive Measurement Tool - Protective Factors”.

The goal of this project is to develop a new type of assessment to use with families: one that is designed by and for the families with whom it will be used. This assessment will measure protective factors, which are a strengths-based way of measuring supports and health in families and communities. This measurement tool seeks to celebrate the ways that diverse families in King County, and the programs that support them, keep their children happy, healthy, and thriving.

This summary discusses the two aspects of the project that took place in 2023:

- **Community Validation:** testing the tool with families and community organizations to ensure it is culturally-responsive.
- **Implementation Study:** testing the tool with community-based organizations to ensure it is easy to administer and score with families.

PREPARED BY

the **CAPACITY**
COLLECTIVE
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*This work was
made possible by
the King County
Best Starts for Kids Levy*

METHODS: COMMUNITY VALIDATION

Goal: make sure the tool will work well and consistently with diverse families

In 2023, The Capacity Collective team worked with King County community-based organizations to conduct a *community validation* of the translated CRMT-PF in **Simplified Chinese, Somali, Spanish, and Vietnamese**. Staff across the organizations helped us test the translated survey with families in their programs. Each family took the CRMT-PF and then gave feedback on their experience with and perception of the questions. Staff participated in **Focus Groups** to share feedback.

METHODS: IMPLEMENTATION STUDY

Goal: understand the best methods for organizations to use the tool with families.

Along with the Community Validation, the Capacity Collective team worked with the same community partners to test the *implementation* of the instrument itself. We gathered staff feedback on their experience giving the survey in **English, Simplified Chinese, Somali, Spanish, and Vietnamese**. Each staff member took an **Implementation Survey** after administering the CRMT-PF with at least 10 families.

COMMUNITY VALIDATION FOCUS GROUP FINDINGS

Feedback from the families, as they shared with staff, are incorporated into the **Next Steps** on Page 3.

IMPLEMENTATION STUDY SURVEY FINDINGS

Community-Based Organization (CBO) staff completed surveys after administering the CRMT-PF. From their surveys we learned:

- **58%** of CBO staff thought the CRMT-PF would **improve relationships** with clients.
- **74%** of CBO staff thought the CRMT-PF should be given **one time**.
- **79%** of CBO staff would use the CRMT-PF to better understand **clients' resources and referral needs**.
- **53%** of CBO staff would use the CRMT-PF to better understand their families' **protective factors**.
- **53%** of CBO staff would use the CRMT-PF to **better advocate** for their clients.
- **32%** of CBO staff would use the CRMT-PF to better understand why **some families succeed** in their program, but others do not.

Lessons & Next Steps

LESSONS LEARNED

- Some changes were made to the English instrument to clarify wording of some of the questions; for example, clarifying the definitions of ‘disability’ and “multigeneration household” to make answering those questions easier.
- We must maximize the ability to personalize the survey for their organizations and the families they serve, including; a modular option, the option to launch the tool online, and the option for families to complete the tool themselves.
- Training for staff administering the survey will need to be given in various languages, rather than just English

NEXT STEPS

- Changes made to the English instrument will need to be incorporated into the Simplified Chinese, Somali, Spanish, and Vietnamese versions.
- Make minor wording changes in each of the translations for clarity.
- Complete the Vietnamese validation (30 more family tests)
- Re-translate the Somali tool
 - The translation will need Community Validation
 - Questions should be available as video/audio clips
- BSK will publish the English, Simplified Chinese, and Spanish surveys, along with the supporting training materials.
- The Capacity Collective will lead trainings for interested organizations in how to implement and conduct the CRMT-PF with the families that they serve

THANK YOU To the many families, staff
and community organizations who
helped us test the CRMT-PF in 2023!

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QUESTIONS? FEEDBACK? CONTACT US!

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