CRMT-PF

CULTURALLY RESPONSIVE MEASUREMENT TOOL: PROTECTIVE FACTORS

2023 FINAL REPORT REVISED FEBRUARY 2024

PREPARED BY:

ECAPACITY COLLECTIVE

WWW.CAPACITYCOLLECTIVE.ORG



This work was made possible by the King County Best Starts for Kids Levy



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In 2020, King County contracted with The Capacity Collective (CC) to develop a culturally responsive measurement tool that would measure protective factors in King County families. This project is part of the Best Starts for Kids Levy (BSK), a voter-approved initiative to improve the health and well-being of King County children by investing in promotion, prevention, and early intervention.

Prior to the contract, the BSK team had selected the Protective Factors Survey, 2nd edition (PFS-2) from the FRIENDS National Resource Center for Community-Based Child Abuse Prevention as the potential best survey for adaptation.

The CC team studied dozens of other assessment tools and culturally-responsive research methods, and began exploring how a protective factor tool could work with King County's diverse families. The CC team adapted the PFS-2 question-by-question, and overall, with the support of the 2021 Resilient Family Advisory Council (RFAC). To represent the overhaul of the instrument, the research team (BSK and CC) named the survey the Culturally Responsive Measurement Tool: Protective Factors (CRMT-PF). The tool will be referred to as such throughout this report.

With the support of the 2022 RFAC, the CC team conducted a rigorous community validation process of the CRMT-PF. Based on what they learned, they adapted the tool and had it translated into four additional languages: Simplified Chinese, Somali, Spanish, and Vietnamese. Additionally, they conducted an Implementation Evaluation to understand how best to support community organizations in onboarding and using the CRMT-PF. *Details on 2021-2022 processes can be found in reports listed under Products (p. 3).*

In 2023, the CC team worked with early learning providers around King County to conduct both a Community Validation and Implementation Evaluation on the translated tools.

In this report, we review our findings from the 2023 studies and provide recommendations for both the further study of the CRMT-PF and for rolling out training and implementation with King County early learning providers in 2024 and beyond.

Project Milestones

ACTIVITIES

PRODUCTS

AR 1: 202

- Writing of two Literature Reviews
- Establishment of Resilient Families Advisory Council (RFAC) - 15 members
- Informational Interviews with Early Learning academics, practitioners and professionals
- PFS-2 chosen for adaptation
- Initial testing of CRMT-PF Instrument
- Development of initial CRMT-PF instrument and Implementation Guide

- Literature Review: Culturally-Responsive Research
- Literature Review: Measuring Protective Factors
- Initial CRMT instrument (English)
- Initial CRMT Implementation Guide
- Report: <u>CRMT Instrument Design and Initial Testing</u>

- Resilient Families Advisory Council (RFAC)
 19 members
- Community Validation of instrument (English) - testing with 30 families each in 10 key communities:
 - Ethiopian, Somali, Vietnamese, Chinese, Black & African American, Middle Eastern/North African, Latina/o/x, Pacific Islander, Families with Kids with Disabilities, Indigenous/ American Indian/Alaska Native
- Statistical Validation of instrument (English) with Great Lakes Marketing and Dr. Josh Goode
- Development of CRMT-PF Scoring Tool
- Revamping CRMT-PF instrument and Implementation Guide

- Literature Review: Culturally-Responsive Validity Testing
- Report: Culturally Responsive Measurement Tool Validation Summary
- CRMT-PF Scoring Tool
- Updated CRMT-PF Instrument (English)
- Updated CRMT-PF Implementation Guide

Presentations:

"Culturally Responsive Measurement of Protective Factors with Community-Designed Programs" Start Early's National Home Visiting Summit, March

"Developing a culturally relevant tool for measuring program outcomes"

American Evaluation Association, November

3: 2023

- Translation of CRMT-PF: Simplified Chinese, Somali, Spanish, Vietnamese
- Community Validation of CRMT-PF
 - Simplified Chinese, Somali, Spanish
 - Vietnamese partially validated
- Implementation Evaluation of CRMT-PF
 - English, Simplified Chinese, Somali,
 Spanish
 - Vietnamese partially studied
- Development of Training Plan for implementation with CBOs

- Updated CRMT-PF Instrument (English)
- CRMT-PF in Simplified Chinese, Somali, Spanish, and Vietnamese
- 2023 Final Report (current document)
- 2024 Implementation Training Plan
- Updated CRMT-PF Implementation Guide
- Updated CRMT-PF Scoring Tool

Presentations:

"CRMT Presentation" BSK Innovation Supports Team Meeting, June

"Beyond the Deficit Model: Introducing BSK's new Culturally Responsive Measurement Tool" *BSK Summit, October*

2023 Research & Findings

The Capacity Collective team had two research goals for 2023:

- Conduct a Community Validation of the instruments that had been translated into Simplified Chinese, Somali, Spanish and Vietnamese.
- Conduct an Implementation Evaluation of the instruments in all of the languages.

Both studies happened concurrently with the support of staff in 9 community-based organizations.

COMMUNITY VALIDATION METHODS

The goal of the Community Validation was to ensure the CRMT-PF worked well with diverse families in King County. It was important that families understood the questions in similar ways, so the team would know if the tool could work consistently across different communities, as was the goal for the project.

To align with the Community Validation process of the English instrument, the goal was to test the instrument with 30+ families in each of the languages. CBO staff were trained on the tool then after they administered it with at least 10 families, staff participated in Focus Groups to share their feedback, and feedback from families (see questions in Appendix D).

It is important to note that the Vietnamese version of the CRMT-PF has NOT been fully community validated. Despite extensive outreach and networking across King County, the instrument was only tested with 20 families. While the results are very promising, a full validation process is necessary for all instruments to receive the same level of testing.

FINAL TESTING NUMBERS BY LANGUAGE

Spanish: 65 Somali: 43 Simplified Chinese: 50 Vietnamese: 20

COMMUNITY VALIDATIONFOCUS GROUP FINDINGS

The Capacity Collective team conducted 7 focus groups with partners from 8 community-based organizations. There were a total of 19 participants across the focus groups. All of the focus groups were conducted in English.

Focus group participants were asked about the experience surveying families with the CRMT-PF instrument. They were asked about potentially challenging or helpful questions, comments on the quality of translations, and possible benefits of using the instrument (see Appendix D). Participants were also asked for suggestions for improvement of the instrument, and recommendations for how best to train staff on using the tool.

CHALLENGING QUESTIONS

When asked about questions that may have been challenging or difficult to answer, the participants discussed two types of concerns, based on their experiences with families: confusion over some wording, and concern about the sensitivity of some questions.

When it came to wording, two CBO staff respondents reported confusion about the term "multigenerational household" which is part of the optional demographics, asking about household structure. One suggestion was to provide examples. One respondent using the Simplified Chinese tool reported confusion with the term "Family Traditions." Their family asked if that had to do with their ancestors.

Across languages, several respondents reported confusion with the term "disability" in the demographics. They reported needing to explain to families that the term does not just signify physical disabilities, but may also include learning disabilities, ADHD, and/or autism. This is now revised on the English version of the instrument and updates should be added to the translated versions before they are used more widely. Across both Simplified Chinese and Spanish, two respondents reported discomfort with parents reporting their age; one suggested to include age ranges.

As with the studies from previous years, we found some of the questions were challenging for families because of the sensitive nature of the questions. Answering questions about housing status was potentially embarrassing for a few families, who may find experiencing homelessness to be shameful.

The questions that caused the most discomfort were the same questions the CBO staff felt were most helpful: those regarding social supports and concrete supports. One respondent felt concerned that families may feel overwhelmed by discussing these topics, though commented it was also a great opportunity to understand the family's needs, and a conversation starter about the importance of a social network. These concerns with the concrete support questions aligns with findings from the previous years, and underscores the importance of framing these sections well. We discuss suggestions for these sections below, in Recommendations.

COMMUNITY VALIDATION FINDINGS - CONT'D

TRANSLATIONS

When asked about translation quality, responses differed by language. The Simplified Chinese and Vietnamese tools both received positive feedback; especially the Vietnamese tool: "Translation was 100% perfect. It was easy to understand, the language was not too formal, and seemed very conversational--not too fancy."

Those who used the Spanish instrument had a few small suggestions about word usage (see *Recommendations*), but overall noted the challenge of translating any tool into Spanish, given the wide variety of country-specific norms woven into the language.

The biggest concerns were with the Somali translation, which was a concern with all of the Somali-speaking respondents. One respondent described the translation as "robotic." The language was often too formal, and confusing. One of the respondents mentioned having to go back and forth with the English version of the tool to try to understand the intent of the question. Prompting on these responses, we discussed that it may be better to have an audio version of the tool in Somali. Given that the majority of Somali speakers only use the language orally, this may be an important consideration before fully launching the CRMT-PF in Somali. This is discussed in more detail in the Recommendations below.

VALUE OF INSTRUMENT

Most of the respondents felt the CRMT-PF was a helpful tool, especially for getting to know their families in the beginning of the relationship and/or to get closer with the families. As with prior years, several respondents reported the tool was helpful as a conversation starter, and acted as a type of needs assessment. One respondent reported feeling it was especially helpful at the beginning of a relationship to know the level of support a family would need moving forward in the program.

Two respondents noted the tool could be a great way to have discussions that might otherwise not be possible. One respondent noted that it would be very uncomfortable to ask people financial questions generally, but as part of a survey like this, the concrete support questions allowed her to find out about her families' financial concerns, opening up opportunities to provide resources. Another respondent noted that the instrument would especially be helpful with quiet parents, as a way of deepening the conversation and relationship with those parents. One respondent who typically works with mothers noted, "I did the survey for two men and it helped me to see them on a different level; to see them on a more human level, what their needs are."

Other insights from the focus groups, such as specific wording suggestions and thoughts about training and implementation of the instrument, are included in the minor revisions to the instruments (English and Spanish) and in the *Recommendations* section, below.

IMPLEMENTATION EVALUATION METHODS

The goal of the Implementation Evaluation was to ensure the instrument would be easy for community organizations and staff to implement and use in their programs. To get a wide variety of feedback across many communities and possible scenarios, the team aimed to solicit feedback from at least 25 CBO staff across the five languages (English, Simplified Chinese, Somali, Spanish, and Vietnamese). The team worked with the community partners on implementation, asking each staff person to complete the Implementation Survey after administering the instrument with at least 10 families. The Implementation Survey consisted of 18 questions (see Appendix E) about the experience of using the CRMT-PF, and their thoughts about using it in their work.

IMPLEMENTATION EVALUATION **SURVEY FINDINGS**

Community-Based Organization (CBO) staff completed surveys after administering the CRMT-PF. From their surveys we learned:

47%

Would want to use the CRMT-PF even if not required by funder

Believe the CRMT-PF would improve Feel their peers will need training to relationships with their clients

be able to use the CRMT-PF

HOW RESPONDENTS WOULD WANT TO USE THE CRMT-PF DATA

79%

To better understand resources and referrals needed by clients

63%

To Improve relationships/ connections with clients

53%

To better understand families' protective factors

To better advocate for families

To better understand why some families succeed in program while others do not

Most respondents reported positive feedback on the instrument's questions, and the potential usefulness of the tool, such as:

"Through this survey, we have increased our contact with families and their trust in us. I also know what resources and referrals they need."

Still, there were some concerning comments, including:

"If I don't already have a strong relationship with them, it could make them feel more guarded, make them feel like they would need to hide somethings they feel like they are not proud of."

Comments like these spoke to the need for solid framing of the instrument with CBO staff and families, and solid training before organizations attempt implement the tool.

RECOMMENDATIONS: PRIORITIES

SCORING WORKBOOK: ALL LANGUAGES

If a Scoring Workbook continues to be needed, it should be translated to all additional languages.

INSTRUMENT UPDATES: ALL NON-ENGLISH TOOLS

We made updates to the English CRMT-PF (see p. 29) that should be reflected in the other tools before they are launched or further tested:

- Q15-18: Clarified that affordability includes social benefits
- Q25: Provided examples to clarify meaning of "multigeneration"
- Q27: Provided examples of "disability" for clarification

COMMUNITY VALIDATION: VIETNAMESE

• Because the Vietnamese instrument was only tested with one community partner across 20 families (see page 4), we recommend further community validation and implementation testing of the instrument. We recommend testing with at least 30 additional families.

TRANSLATION + COMMUNITY VALIDATION: SOMALI

- Community partners gave us the feedback that the Somali version of the instrument needed to be re-translated (see page 6). We recommend re-translating the instrument with the help of community partners, then conducting another round of community validation testing with the newly translated instrument.
- Community partners also gave us feedback that a video or audio version of the Somali language survey would be helpful, as Somali is largely a spoken language. We recommend recording each question (see page 8) for ease of survey administration.

TRANSLATIONS: NEXT LANGUAGES

- During our outreach and recruitment of community partners, we received great interest and
 excitement in the translated tool, as well as many requests for further translation. Should additional
 funds become available, we highly recommend continuing to translate the tool into commonly
 spoken languages in King County, and conducting additional community validation tests for each of
 these translated instruments.
 - BSK may want to use King County's official "<u>Language Tiers</u>" to make the decision on which languages to translate next. However, the tiers were developed using aging data sources, and may not reflect the languages actually utilized most by early learning programs and clients.
 - Our recommendation would be to consider Korean, Ukranian, Russian, Amharic, and Oromo, and to watch immigration patterns over the next few years as the tool becomes more utilized.

RECOMMENDATIONS: INSTRUMENT

Note: Revisions to the English instrument (see p. 29) should be mirrored in the translated versions.

- The instrument (all languages) should be inclusive of **foster and kinship care** situations. We have provided language adaptations in the Implementation Guide for programs to make this possible.
- The use of the word "resilience" was challenged by one of the community partners. This may warrant further conversation to ensure language remains culturally-responsive and inclusive.
- Framing the instrument is crucial (all languages)
 - However final instruments are formatted (i.e., online/paper), the framing should stand out, with training on the importance of discussing the framing as a crucial part of using the instrument.
- For the Somali version of the CRMT-PF:
 - Have the instrument re-translated. After re-translation, Somali-speaking CBO staff suggested using community members (including an interpreter) to workshop the translation.
 - Create audio and/or video files for each question to support taking the survey orally
- For the Simplified Chinese version of the CRMT-PF:
 - A team of translators should look at the term "Family Traditions" to consider if there is a better phrase for capturing the same concept with less confusion.
- For the Spanish version of the CRMT-PF:
 - A team of translators should look at the revisions/suggestions below to ensure it is valid, ideally across various Spanish-speaking regions.
 - Q16: Needs clarity that the question is asking about food one "wants" (quiero) vs. "needs"
 - Ex: I want to serve my family organic food, but I can only afford to buy food we need
 - Q17: May need a better word for "hipoteca" (English: mortgage)
 - Q18: We changed "desahuciado" (Eng: hopeless) to "desalojado" (Eng: evicted)
 - Q25: Need better words for "Single Parent" and "Two Parent" (Family Structures)
- It may be beneficial for more than the Somali community to make audio/video files for all of the languages. This is possible with many survey platforms, including TypeForm, which we used during the validation processes (see screenshot sample). You could have someone read each question in each language then have the same people read each question in English to create an English version, alternating the readers from the multilingual tools.



Screenshot sample from TypeForm

RECOMMENDATIONS: TRAINING

- Training should incorporate opportunities to **practice** using the instrument several times, possibly with at least one family before using it more broadly with clients.
- Training should highlight the need for framing for each section
- Training should highlight how to use tool in **modules**. The instrument was designed to use this way; organizations can choose to use questions for all of the Protective Factors, or only some of the factors, based on their programming and data needs.

• Training format:

Respondents enjoyed the current small-group, virtual, live-training format that we used for this
year's Community Validation and Implementation trainings for community partners. However,
some respondents noted that it would be helpful to have more video reference materials,
particularly shorter ones (the training recordings were provided to community partners).

• Training language:

Respondents were torn on whether trainings should be administered in additional languages.
 Overall, respondents were in favor of having live trainings in English, and reference materials in
 other languages. Our Training Plan (separate document) outlines our approach to honoring
 this feedback within the time constraints of the planned implementation; however, if
 additional funding becomes available in the future, we would strongly recommend further
 translation of training materials.

RECOMMENDATIONS: IMPLEMENTATION

- Consider launching the tool as an online survey
 - Pros: Can use audio/video files for Somali (or all languages); automatic scoring; easier data entry; can use tool tips/hint text to clarify questions without making the survey seem longer
 - Cons: King County should not own such sensitive data; would need to be hosted external to the county, which adds complexity; would neccessitate staff learning a new system
- Make the tool optional
 - Over the last two years of testing the tool, we have found that creating a universal tool that also
 is responsive to every organization and community is challenging. Making the tool optional
 would be the most culturally responsive approach; it would allow organizations to adopt the
 tool if it works for them and their communities, rather than forcing a 'one size fits all' solution.
- Stress that the tool is **modular**, so that organizations know that they can adapt it to best suit their needs and their families' needs
- After the first time being completed conversationally, families may be able to complete the survey independently (e.g., online or paper).
- To reduce feelings of shame, include a process for families to be able to complete the "Concrete Supports" section themselves, without having to share their responses with staff. For example: With an online survey, the staff could hand a device to the family to take that section, providing clear framing, and instructing the family to complete the section honestly, then click "next" to move to the next screen (the online tool would need to be created to allow this).
- The above approach may also be used for the "Caregiver/Practitioner Relationship" questions to alleviate the pressure of needing to respond a certain way due to the presence of the staff.
- The instrument should be administered at beginning of services and at exit of services*.
 - Additionally, the instrument should be given at least one more time during the family's tenure
 in the program. This helps to identify changes and emerging issues, and can provide a "post
 test" if the client does not fully complete programming. Depending on the length of the
 program, this can be done one or more times.
 - For programs with set lengths (e.g., one year or two years), use the survey at either (1) a midway point or (2) at regular intervals (e.g., six months or one year).
 - For programs without a set length, use the survey at regular intervals.
- Continue the plan to develop an **implementation working group**. This will keep the project community-centered and set the implementation processes up for better success. The group should be compiled with people working in early learning programs in King County, and should reflect the diversity of the program who will be implementing the tool as much as possible.

^{*} Though this contradicts some findings above, other feedback over the past three years indicate a desire to use the instrument to observe change over time, necessitating multiple administrations.



Appendices

APPENDICES

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ENGLISH (VALIDATED)

TABLE OF CHANGES TO ENGLISH INSTRUMENT

SIMPLIFIED CHINESE (VALIDATED)

SOMALI (NEEDS RE-TRANSLATION)

SPANISH (NEEDS MINOR ADJUSTMENTS)

VIETNAMESE (PARTIALLY VALIDATED)

44 G. CRMT-PF HANDOUTS

CRMT-PF PROTECTIVE FACTORS

CRMT-PF OVERVIEW

CRMT-PF QUICK GUIDE



Acknowledgements

The Capacity Collective team would like to thank all of the many people and community organizations who have partnered with us or contributed in other ways to this project over the past three years. Thank you for making this a community-centered process. We could not have done it without you!

ORGANIZATIONS

- Amara
- Atlantic Street Center
- Center for Human Services
- Childhaven
- Chinese Information and Service Center
- Communities of Rooted Brilliance
- Denise Louie Education Center
- East African Community Services
- Families of Color Seattle
- FRIENDS National Center for CBCAP
- Friends of Youth
- HopeCentral
- Hummingbird Indigenous Family Services
- InterCultural Children & Family Services
- International Community Health Services
- Iraqi Community Center of Washington
- Kindering Center
- King County Language Access Program
- Lo Holistics
- Mother Africa
- Open Arms Perinatal Services
- Open Doors for Multicultural Families
- Para Los Niños
- Refugee Women's Alliance
- Somali Health Board
- St Vincent de Paul
- United Indians of All Tribes Foundation

INDIVIDUALS

- Adian Abdulawahhab
- Ayan Abdi
- Ladan Abdi
- Fatma Abdinasir
- Sahar Al Arasi
- Maryam Algburi
- Qadra Ali
- Saba Altameemi
- Zohra Ayob
- Sharon Bamage
- Jami Bess
- Yayong Cai
- Em Carr
- Lizette Carrasco
- Lauryn Clark
- Maira Colin
- Emani Donaldson
- Denisha Dunston
- Araceli Efigenio
- Nancy Estrada
- Mark Fadool
- Marilyn Gisser
- Memorie Gladstone
- Nicole Hryckiewicz
- Fathia Hammad
- Sudi Hussein
- William Knapp
- Vivien Koo
- Shawn Koyano
- Thanh Kirkpatrick
- Meijuan Lao
- Brittney Lee
- Chloe Leipzig
- Yanying Li
- Sarah Loeffler
- Adrian Lopez Romero
- Hana Mohamed

- Faduma Mahamoud
- Anne McNair
- Benita Mendoza
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- Tyiesha Rushing
- Jennifer Ruppelt
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- Cynthia Turrietta
- Tiffany Victory
- Kate Wilhite Brickell
- Dr. Meredith Williams
- Huaai Wu
- Hailing Xu
- Wenjun Ye
- Dianna Zaorski



BSK'S NEW CULTURALLY-RESPONSIVE MEASUREMENT TOOL



We need organizations to participate in a PAID validation process of a Culturally Responsive Measurement Tool of Protective Factors for families with young children in King County. We will be testing in four languages:

- •Simplified Chinese •Spanish

Somali

Vietnamese

paid study opportunity
Participating organizations will recruit

families to participate in a brief paid survey, then submit data and feedback to The Capacity Collective on the experience of administering the survey.



Reach out to us to learn more!

emethecapacitycollective.org





This work was made possible by the King County Best Starts for Kids Levy



Culturally Responsive Measurement Tool: Protective Factors

ORGANIZATIONAL AGREEMENT - LANGUAGE (TEMPLATE) NAME OF ORGANIZATION

Purpose

The purpose of this project is to provide a **community validation** of the Culturally Responsive Measurement Tool: Protective Factors (CRMT-PF) to ensure it is a meaningful tool for use in early learning programs serving non-English speaking communities in King County. This project is being conducted by The Capacity Collective (CC) on behalf of King County's Best Starts for Kids (BSK) initiative.

Project

We are requesting designated staff members from your organization to:

- Participate in a one-hour virtual training with CC staff prior to August 31, 2023;
- Implement the CRMT-PF survey with a total of 30 client families via interview;
- Submit the completed instruments, including feedback from family and the staff person implementing the tool, by September 30, 2023.
- Provide compensation of a \$50 gift card to each participating family.
- Participate in a Focus Group with The Capacity Collective in Fall 2023.

Benefits of Participating

- Provide input to BSK to inform their decision-making related to use of the CRMT-PF survey within their funded programs
- Begin using the CRMT-PF survey to collect meaningful client data on family protective factors for use in your organization
- Compensation opportunity for staff members and families. The compensation for the organization is \$800 per 10 families surveyed, for a total of \$2400, to be divided between participating staff.

Risks of Participating

• Participating in this project will ask for 10 to 12 hours of your staff member's time between August and December 2023. This may present a hardship for some staff.

Gift Cards

Participating families will receive \$50 gift cards in return for their time spent taking the CRMT-PF survey. The Capacity Collective will mail participating staff Visa gift cards. It is the responsibility of participating staff to track the dissemination of gift cards to families. If any gift cards are unused, the organization must mail these gift cards back to The Capacity Collective (an address will be provided).

Culturally Responsive Measurement Tool: Protective Factors

validation study with The Capacity Collective:

ORGANIZATIONAL AGREEMENT - LANGUAGE (TEMPLATE) NAME OF ORGANIZATION

Client Data & Confidentiality

The Capacity Collective will not require any identifiable client data for the purposes of this project. Participating families will receive a detailed consent form prior to participation in the survey, and staff will be responsible for sending de-identified responses to The Capacity Collective. Survey responses will be stored securely and used only for the purpose of this project.

Contact

Please feel free to reach out to us with any questions or concerns about this project:

- The Capacity Collective: Meredith Williams (meredith@thecapacitycollective.org)
- Best Starts for Kids/King County: Lizette Carrasco (Icarrasco@kingcounty.gov)

I agree to allow the following members of our staff to participate in this CRMT-PF

Participating Staff

Name _____ Role ____ Name _____ Role ____ Name _____ Role ____ Name _____ Role ____ Name _____ Role ____

Leadership Team Agreement

By signing below, you indicate that you have read and agree to the above information.

Signature	Role	
Organization Name	Date	

Culturally Responsive Measurement Tool: Protective Factors

INDIVIDUAL AGREEMENT - LANGUAGE (TEMPLATE) NAME OF ORGANIZATION

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Culturally Responsive Measurement Tool: Protective Factors

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- Best Starts for Kids/King County: Lizette Carrasco (Icarrasco@kingcounty.gov)

Individual Agreement

By signing below, you indicate t	hat you have read and a	igree to the above infor	mation.
Name	Role		
Organization Name		Date	
Signature			

COMMUNITY VALIDATION FOCUS GROUP QUESTIONS

- To start out, we are curious to hear about how your experience surveying families was overall.
 - Prompt: Any challenges (anticipated or unanticipated)?
 - Prompt: Any surprises?
 - Prompt: Was it easy to use the survey and fill out the questions?
- On the survey, were there any questions that you found challenging or difficult to ask to participants?
- Now, please consider the wording of the survey. What was the quality of the translation? Are there any words, phrases, or concepts that were unclear to you or your clients?
- Is there anything about the survey you would change to make it more appropriate for your families?
 - Prompt: Were there any words/topics that seemed difficult for your families to understand?
 - Prompt: Any terms/words that should be updated/altered to be more culturally responsive?
- Thinking about your program(s), which questions did you find the most helpful on the survey?
- Do you think this survey will be helpful to use in your program(s)? Why or why not?
 - Prompt: If not, what would make it more helpful?
 - Prompt: Did any of the survey questions create good conversation with your families? Or, were any questions enjoyable for families to talk about/reflect on?
 - Prompt: If you think it would be helpful, in what ways?
- When during a family's time in your program do you think this tool would be most helpful?
 - Prompt: At the beginning of services? After receiving services for awhile? Both?
- How frequently do you think it would be appropriate to administer the survey with families?
 - Prompt: Every 6 months? Annually? Just once?
- In general, how would implementing this survey impact your relationship with your clients
- Thinking now of training materials what materials would you need to be able to administer this survey? What materials should be translated?
- Do you have any other thoughts or feedback to share about the survey itself or the data collection process?

IMPLEMENTATION SURVEY QUESTIONS

We are interested in understanding how the PFS-KC survey might work best in your organization and others. After administering the survey with some of your clients, we hope that you will let us know how you feel about the tool, what and when your organization would use it, and how the process went. We will use this information to create recommendations for Best Starts for Kids (BSK) as they make decisions about when and how their fundees will be asked to incorporate this survey.

First, we would like to ask how you feel the PFS-KC survey might fit into your organization or program's current assessments and how you/your organization might use the data collected from the PFS-KC.

- 1. About how many assessments does your program currently conduct with clients?
- 2. Do you think the PFS-KC could replace any of your program's assessments?
 - a.Yes
 - b.No
- 3. If yes, which one(s)?
- 4. I would want my program to use the PFS-KC even if it wasn't required by a funder.
 - Strongly agree Strongly disagree
- 5. Why or why not? Please explain your answer to the previous question.
- 6. In your own words, how would you describe the purpose of the PFS-KC?
- 7. How would you/your program use the data collected from the PFS-KC? (Please check all that apply)
 - a. To improve relationships/connections with clients
 - b.To better understand what resources and referrals our clients need
 - c.To better understand why some clients may succeed in our program and others might not
 - d.To better understand family protective factors
 - e.To better advocate for our clients
 - f. My organization would not use the data collected from the PFS-KC
 - g.Other (please specify:_____)

Next, we would like to understand how you think the PFS-KC survey might affect your relationship with your clients, if at all.

- 8. In general, how would implementing this survey impact your relationship with your clients?
 - a. It would improve relationships
 - b. It would not change relationships
 - c.It would harm relationships

IMPLEMENTATION SURVEY QUESTIONS, CONT'D

9. Please explain your answer to the previous question.

Now, we have a couple of questions about scoring the PFS-KC survey.

- 10. Using the scale below, how easy or difficult was it to score the PFS-KC?
 - 0 (very easy) 10 (very difficult)
- 11. If you found the scoring of the survey difficult, what would make it easier for you?

These next questions will ask you about how you would prefer to administer the PFS-KC.

- 12. When would you want to administer the PFS-KC survey at your organization? (please check all that apply)
 - a. During intake
 - b. After the client has established and received services
 - c.At exit from services
 - d.Other (please specify: _____)
- 13. How often would you want to administer this survey?
 - a. Just once per client
 - b. Multiple times per client to see changes over time
- 14. How would you want to deliver the survey to families? (check all that apply)
 - a. Electronically (online survey)
 - b.In-person
 - c. Video conference (Zoom, Facetime, etc.)
 - d.Phone
 - e.Other (Please specify: _____)
- 15. What format would you prefer to deliver the survey through?
 - a. Interview style (staff member reads the survey questions to the client and the client provides answers)
 - b. Client completes the survey on their own

These final questions will ask you about potential training and support needed for staff to successfully administer the PFS-KC.

- 16. Do you think other staff members at your organization would need training or support to use the PFS-KC survey?
 - a.Yes
 - b.No

IMPLEMENTATION SURVEY QUESTIONS, CONT'D

17. If yes, what type of training or support do you think other staff members at your organization would need to use the PFS-KC survey? (please check all that apply)

- a.A live training
- b.An implementation manual
- c. A video explaining how to implement the survey
- d. Quick "tip sheet" reference guides
- e.Other (Please explain: _____

18. Do you have any additional feedback about the PFS-KC survey or how it would best be implemented in your program?

Information about You:

- 19. How many PFS-KC surveys did you implement before taking this survey?
- 20. Which of the following apply to any of the families you surveyed? (please check all that apply)
 - a. Single parent family
 - b. Multigenerational family
 - c.Teen parent(s)
 - d. Family with children with a disability
 - e. Family experiencing houselessness
- 21. What is your organization's name?
- 22. What is your name?

Cultu	rally Responsive Measurement Tool – Protec	ctive Fac	tors (C	RMT-PF)	☐ Pre-1		Single essment
what fa with Your res	rvey is being conducted for two reasons: to understand your st milies in King County (of all structures) need to thrive. In this su our program, but there will also be questions that may not see families can and cannot afford with their current financial situo ponses are confidential and will not be used against you in any to select "Prefer Not to Answer" when applicable. Your respon resources to families in the future. Tha	rvey we wi em to relate ations. This way. If the ses will hel	ll ask you e. For exar is not a ju ere are quo p us unde	some question mple, we ask of adgment, nor estions you do rstand where	ns that rela questions to is it a promi o not feel co we may ned	te to the wo understand se of service mfortable a	rk you do I what s. nswering,
Thir	king about your life right now, select the extent to whi	ch you ag	ree or di	sagree with	the follow	ing statem	ents.
		Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Prefer Not to Answer
1.	In general, my family knows we are strong enough to solve problems in our lives.						
2.	Our family traditions are important to us.						
3.	In general, my family works together to solve problems.						
4.	In general, my family stays hopeful even in difficult times.						
5.	My family is able to find time for things that matter to us.						
6.	I feel like I'm always telling my child(ren) "no" or "stop."						
7.	How I respond to my child(ren) depends on how I'm feeling.						
8.	It is important to show that you understand your child(ren)'s feelings when they misbehave.						
9.	Parents/caregivers have a big impact on how their child(ren) turn out.						
	These questions help us understand your current sup	port syste	m. Thin	king about y	our life rig	ht now	
10.	I have someone in my life who encourages me.						
11.	I have someone in my life who is honest with me about difficult topics.						

12. When I'm trying to work on achieving a goal, I have someone in my life who will support me. 13. When I need someone to look after my child(ren) on short notice, I can find someone I trust. 14. I have people I trust to ask for advice about: (select all that apply) ☐ Money / Bills / Budgeting ☐ Food / Nutrition ☐ Caring for my Child / My Children □ Relationships ☐ Stress / Worries ☐ None of the above

This survey was adapted from the Protective Factors Survey, 2nd edition (PFS-2) by the FRIENDS National Center for Community-Based Child Abuse Prevention. This work was made possible by King County's Best Starts for Kids levy and the Resilient Families Advisory Council.

expenses are paid through social benefits (such as rental assistance or food stamps). We appreciate your honest responses. Strongly Agree Neither Disagree Strongly Prefer Disagree Agree Agree nor Not to Disagree Answer 15. I have trouble affording what I need each month. П П П I am able to afford the food I want to feed my family. 17. In the past month, were you unable to pay for: (select all that apply) ☐ Utilities or bills (electricity/gas/heat/ ☐ Transportation (including gas, bus passes, ☐ Rent or Mortgage phone/internet, etc.) shared rides) ☐ Medicine, medical expenses, mental. □ Childcare / daycare ☐ Other (specify): health services, co-pays ☐ Groceries/food (including) Basic household or personal hygiene I was able to pay for all of these. baby formula/diapers) items (including clothes/shoes) 18. In the past year, have you: (select all that apply) □ Delayed or not gotten medical. Moved in with other people, even □ None of these apply to me or dental care for you or your temporarily, because you could not afford family to pay rent, mortgage, or bills Lost access to your regular. Been evicted from your home transportation (e.g., vehicle totaled or or apartment repossessed) □ Lived at a shelter, in a. ☐ Been unemployed when you really hotel/motel, or in an abandoned needed and wanted a job building or vehicle The following section focuses on your experiences so far with our organization. Your answers to these questions can help staff improve services for you and others like you, so your honest feedback is appreciated. NOTE: SKIP THIS SECTION IF YOU ARE TAKING THIS AS A PRE-TEST (see top of Page 1) Strongly Agree Neither Disagree Strongly Profes Agree Agree nor Disagree Not to Disagree Answer 19. When I talk to staff from this program about my problems, they seem to understand. 20. The staff from this program genuinely care about me. 21. The staff from this program have respect for me. п 22. The staff from this program help me when I need it.

Sometimes it is hard for families to pay for things they need. This is not a judgement or a promise of services, but will help us understand what families need to thrive. Answer based on your life right now, even if some of your

Participant Information

These last few questions are about you. They will be used to help us understand the needs of people and families we serve. Remember, your responses to this survey are confidential.

	unu junnies we serve. i	remember, your response	s to this survey are conjuc	nau.
23. Gender Ide	entity	Non-Binary Prefer to : Two-Spirit Identify (fill in		
24. Age in years	☐ Prefer not to answer	 Primary Language(s spoken at home:)	☐ Prefer not to answer
26. Family Stru Select all the		•	e ☐ Multigeneration ☐ Teen Parent	 "Living with extended family; grandparents, aunts & uncles, cousins, etc
	n your care? \square No	Preter not to	Age(s) of Children	Under
29. How do yo your race o	ou self-identify or ethnicity?		☐ Prefer not	to answer
30. Race/ethn	icity details: (please select as	many as apply) 🗆 Prefe	er not to answer	
☐ American Indian	-	Tribal Affiliation/Indigeno	us Identity (fill in):	
☐ Asian (select det	•	☐ Asian Indian	☐ Bangladeshi	☐ Burmese
☐ Cambodian	☐ Chinese	☐ Filipino	□ Indonesian	☐ Japanese
☐ Korean	☐ Laotian	☐ Malay	☐ Mongolian	☐ Nepalese
☐ Pakistani	☐ Sri Lankan	☐ Taiwanese	☐ Thai	☐ Vietnamese
☐ Indigenous Ident	ity (fill in):		☐ Other (fill in):	
☐ Black, African or	African American (select det	ails if applicable)	☐ Algerian	☐ Angolan
☐ Batswana	☐ Cameroonian	☐ Congolese	☐ Eritrean	☐ Ethiopian
☐ Gambian	☐ Ghanaian	☐ Haitian	☐ Jamaican	☐ Kenyan
☐ Liberian	☐ Mali	☐ Nigerian	☐ Rwandan	☐ Senegalese
☐ Somali	☐ South African	☐ Sudanese	☐ Tanzanian	☐ Ugandan
☐ Indigenous Ident	ity (fill in):		☐ Other (fill in):	
☐ Hispanic, Latinx,	or Spanish (select details if a	oplicable)	☐ Argentinian	☐ Belizean
☐ Bolivian	☐ Brazilian	☐ Chilean	☐ Colombian	☐ Costa Rican
☐ Cuban	☐ Dominican	☐ Guatemalan	☐ Mexican	☐ Panamanian
☐ Peruvian	☐ Puerto Rican	☐ Salvadorian	☐ Spanish	☐ Venezuelan
☐ Indigenous Ident	ity (fill in):		☐ Other (fill in):	
☐ Middle Eastern o	or North African (select detail	s if applicable)	☐ Afghan	☐ Algerian
☐ Armenian	☐ Egyptian	☐ Iranian	☐ Iraqi	☐ Israeli
☐ Kuwaiti	☐ Lebanese	☐ Libyan	☐ Moroccan	☐ Palestinian
☐ Saudi Arabian	☐ Syrian	☐ Tunisian	☐ Turkish	☐ Yemeni
☐ Indigenous Ident	ity (fill in):		☐ Other (fill in):	
☐ Native Hawaiian	or Other Pacific Islander (sel	ect details if applicable)	☐ Chamorro	☐ Fijian
☐ Mariana Islander	☐ Marshallese	☐ Native Hawaiian	☐ Palauan	☐ Saipanese
☐ Samoan	☐ Solomon Islander	☐ Tahitian	☐ Tokelauan	☐ Tongan
☐ Indigenous Ident	ity (fill in):		☐ Other (fill in):	
☐ White (select de	tails if applicable)	☐ Belgian	☐ Bosnian	☐ Croatian
☐ Dutch	☐ English	☐ Finnish	☐ French	☐ German
☐ Greek	☐ Icelandic	☐ Irish	☐ Italian	☐ Portuguese
☐ Polish	Russian	☐ Swedish	☐ Ukrainian	□ Welsh
☐ Indigenous Ident	ity (fill in):		☐ Other (fill in):	

This survey was adapted from the Protective Factors Survey, 2nd edition (PFS-2) by the FRIENDS National Center for Community-Based Child Abuse Prevention. This work was made possible by King County's Best Starts for Kids levy and the Resilient Families Advisory Council.

Culturally Responsive Measurement Tool – Protective Factors (CRMT-PF) Program Information Form

This form is for staff use only and should be completed by a staff member who is familiar with the program participant.

Please remove th	s form prio	r to giving th	ne survey to the part	ticipant to comp	lete.		
Interviewer Name:	Type of Interview:	☐ Virtual (online) ☐ In-person	Level of Support Given:	□ A. Fully Supported □ B. Partially Supported □ C. Self-Administered			
Date Client Started Services:				Estimated Service Hours in Program			
Date Survey Completed:	ne:		Survey End Time:				
Is English the participant's first $\ \square$ Yes language? $\ \square$ No	If no, wh	at is the partic uage?	cipant's				
*Est. Hours (Post-Test or Single Assessment) Ca	culation: # of i	hours per contac	t x # of times per week/	month of contacts x	# of weeks/month in program		
	Thank you for your support!						

CHANGES TO THE ENGLISH INSTRUMENT

SECTION	ORIGINAL TEXT	NEW TEXT	NOTES
Concrete Supports	Sometimes it is hard for families to pay for things they need. This is not a judgement or a promise of services, but will help us understand what families need to thrive. We appreciate your honest responses.	Add: The following questions ask about your family's concrete supports, including your financial situation. If you receive any benefits, such as TANF, food stamps/EBT, SSI, etc, please include these in your response.	Additional clarification was added to the help text before the Concrete Supports section (Questions 15-18), to ensure that families understood how to respond to the questions.
Demographics	25. Family Structure	25. Primary Language(s) spoken at home	Questions 25 (originally Family Structure) and 26 (originally Language(s)) in the demographics were switched to allow more room for help text for Family Structure
Demographics	Multigeneration	Multigeneration* *Living with extended family; grandparents, aunts & uncles, cousins, etc	Help text was added on to the Family Structure question (now Question 26, see above) to clarify the meaning of "multigeneration"
Demographics	27. Is there a child with a disability in your care?	27. Is there a child with a disability in your care? (physical, developmental, or emotional)	Additional help text was added to Question 27 to clarify the meaning of "disability".

关注文化特性的衡量工具:保护因素(CRMT-PF)

_	711	叭	HU	
	测	试	后	

□ 単一 评估

我们进行这项调查有两个原因:了解您家庭的优势和需求,以及更广泛地了解金县哪些家庭(所有类型)更需要帮助。在本次调查中,我们会问您一些与您参与我们计划所得服务相关的问题,但也会有一些看似无关的问题。例如,我们会问及家庭在当前的财务状况下可以负担和不能负担的费用。这既不是评判性的,也不是提供服务的承诺。

您的回答将被保密,也不会被用于对您不利的任何方面。如果有您不愿意回答的问题,请随意选择"不想回答"。您的回答将 帮助我们了解将来我们可能需要为家庭提供/连接哪些服务资源**。感谢您的诚实反馈!**

想想您现在的生活,选择您对以下陈述同意或不同意的程度。 非常 同意 既不同意 不同意 强烈 不提 同意 也不反对 反对 回答 1. 总的来说,我的家人认为我们自己有足够的能力解决生 活中的问题。 2. 我们的家庭传统对我们很重要。 3. 一般来说,我的家人可以共同解决问题。 П П 4. 总的来说,即使在困难时期,我的家人仍然充满希望。 我的家人能够抽出时间来做对我们重要的事情。 П 6. 我觉得我总是要对我的孩子说"不"或"停止"。 7. 我对孩子的回应取决于我当下的感受。 当孩子行为不当时,对孩子表明您理解孩子的感受很重 8. 要。 9. 父母/看护人对他们孩子的成长有很大的影响。 П П П 这些问题有助于我们了解您当前的支持系统。想想您现在的生活…… 10. 在我的生活中有人鼓励我。 11. 在我的生活中有人对于困难的话题愿意对我坦诚。 П П 12. 当我为实现目标努力时,在我的生活中有人支持我。 13. 当我临时需要别人照顾我的孩子时,我可以找到我信任 的人。 14. 我有信任的人征求以下方面的意见: (选择所有适用项) □ 金钱/账单/预算 □ 食物/营养 □ 照顾我的孩子 □ 人际关系 □ 压力/忧虑 □ 以上都没有

本调查改编自FRIENDS 全国性社区儿童虐待预防中心的保护性因素调查的第 2 版 (PFS-2),由金县的Best Starts for Kids 征税和 Resilient Families Advisory Council 推动实现。

有时候家庭会有困难支付他们所需。 我们了解	要的东西。以下这些问题 『家庭需要什么才能兴旺				供服务的	承诺,而	是帮助
		非常同意	同意	既不同意 也不反对	不同意	養烈 反对	不想回答
15. 我很难支付得起每个月所需的东	下西。						
16. 我有能力支付家人所需的一日三	三餐。						
17. 在过去的 一个月星 ,您是否无法	去支付: (选择所有适用项	D					
□ 租金或房贷	□ 水电杂费单(电/煤 互联网等)	气/暖气/	电话费/	口 交通(包括汽油、	公交车票、	拼车)
□ 托儿服务/日托	□ 药物、医疗费用、心 险的定额共付费	理健康服	各、保	口 其他(<i>请注明</i>):		
口 杂货/食品(包括婴儿配方 奶粉/尿布)	□ 基本的家庭或个人 服/鞋子)	2生用品(包括衣	□ 我有能	力支付所有	这些费用	
18. 在过去的 一年里 ,您是否: (点	选择所有透用项)						
□ 延迟或未为您或您的家人提 供医疗或牙科护理	口 与其他人同住,即信您无力支付房租、房贷),因为	口 这些都	不适用于我		
□ 被逐出您的家或公寓	□ 无法使用您的常规交 车辆被报废或收回)	と通工具 ((例如,				
□ 住在避难所、旅馆/汽车旅 馆或废弃的建筑物或车辆中	□ 在您真正需要并想要	長一份工作	:时失业				
	我们机构服务的经历。他 (提供的服务,因此我们 写的是测试前的部分,请	非常感	都您的诚	实反馈。		等为您和 。	其他类似
		非常問意	門意	既不同意 也不反对	不同意	張烈 反对	不想回答
 当我与这个计划的工作人员谈谈 能理解。 	è我的问题时,他们似乎						
20. 这个计划的工作人员真的很关心	込我 。						
21. 这个计划的工作人员很尊重我。							
22. 这个计划的工作人员在我需要时	寸会帮助我 。						
-	受访者: 医后几个问题是关于他的 人和家庭的需求。请记:	,用于			表面的。		

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23.	性别认同		女性 男性	□ 非二方 □ 即是5 是女性		□ 宁愿 为(<i>请填</i>							口不	想回	答
24.	年龄 岁数		不想回答		《庭结构 <i>排所有适</i>	用项		单亲 双亲			亲属照顾 寄养		口多口青		
26.	在家使用的 主要语言:							不想回	答						
27.	在您照顾的孩子。 否有残疾儿童?	中是	□ 是 □ 否	□ 不确:□ 不想:				儿童年 <i>选择所</i>	平齢 <i>有适用项</i>		□ 5 岁及0 □ 6 至 12				至 17岁 岁及以上
29.	您认为自己是什么 或族裔?	么种族	Ē							口不	想回答				
30.	种族/族裔详细信	息:	(请尽量选	择所有過	用项)	- 2	不想	回答							
□ 美洲	印第安人/阿拉斯加	0原住	民		部落归属	/原住民身	份	(请填3	<i>₹</i>) :						
	人(如勾选,请在)	口 印度力	([コ 孟加拉ノ	(面甸人		
口東地	埔寨人	口中	国人		口 菲律宾	人			1 印尼人				日本人		
口 韩	国人	口老	过人		□ 马来/	(□ 蒙古人				尼泊尔人		
口巴	基斯坦人	口 斯!	里兰卡人		口 台湾力	(□ 泰国人			口表	越南人		
口原	住民身份(请填写):								コ 其他 (4	4写) ;				
□黒人	、非洲人或非裔美	国人	(如勾选,	请在下方	作具体选	<i>择)</i>			□ 阿尔及和	NE.	,	□ 3	安哥拉人		
口 博	茨瓦纳人	四 喀?	麦隆人		□ 刚果力	([□ 厄立特里	包亚,	A.		矣塞俄比	亚人	
□図	比亚人	加 加	纳人		口 海地力	(3 牙买加力	(□ †	肯尼亚人		
口利	比里亚人	□ <u>專</u> !	里人		口 尼日和	可亚人] 卢旺达力	(□ §	医内加尔	人	
口 索	马里人	□ 南=	非人		口 苏丹力	([□ 坦桑尼§	E人			5干达人		
□ 原	住民身份(请填写):								コ <u>其他</u> (ま	4写) :				
□西班	牙膏、拉丁膏或西	班牙。	人(如勾选	,请在下	方作具体	(选择)			コ 阿根廷ノ	Ų.		□ 1	白利兹人		
口形	支利维亚人	口 巴河	西人		口 智利力	(□ 哥伦比3	E人			哥斯达黎	加人	
口古	1巴人	口 多》	米尼加人		口 危地工	拉人		[□ 墨西哥丿	L			巴拿马人		
口段	2 鲁人	□ 波釒	多黎各人		□ 萨尔瓦	多人			コ 西班牙ノ	L		□ 3	委内瑞拉	人	
	住民身份(请填写):								コ 其他(な	4写) :				
	或北非人 (如勾选			体选择)					コ 阿富汗ノ				可尔及利		
			及人		口 伊朗力				コ 伊拉克ノ				以色列人		
			巴嫩人		□ 利比3] 摩洛哥/				巴勒斯坦	I.A.	
			利亚人		口 突尼期	所人			1 土耳其人			□ t	也门人		
	原住民身份 (请填写)		# E / doub	in the	- T-20 Mr. E	7 (4.14.47)] <i>其他(</i> 4) :		nezie I		
	突原住民或其他太 9里亚纳岛民		912 (<i>917</i> 年) 沿尔人	达, 阴仕	<i>トカ作</i> 系 ロ 夏威す				□ 查莫罗/ □ 帕劳人	•			と済人 修班人		
			罗门群岛人		口 大溪地				□ 托克劳/ □ 托克劳/				多加人		
	原住民身份 (请填写)	ž.							コ 其他 (4	4写) :				
□ 白人	,(如勾选,请在下	方作。	具体选择)		□ 比利時	人		[」波斯尼3	Е人		□ 3	艺罗地亚	人	
口荷	5兰人	□ 英国	国人		口 芬兰儿	([」 法国人				息国人		
口希	腊人	□ 冰!	岛人		□ 爱尔主	兰人			〕 意大利力	Ļ		1	前萄牙人		
口被	芝兰人	□ 俄日	国人		□ 瑞典/	([3 乌克兰人	L			炎尔士人		
	原住民身份 (靖填写)	ż] 其他 (i	青埔.	写):				

本调查改编自FRIENDS 全国性社区儿童虐待预防中心的保护性因素调查的第 2 版 (PFS-2),由金县的Best Starts for Kids 征税和 Resilient Families Advisory Council 推动实现。

保护性因素调查 - 金县(PFS-KC) 计划信息表

此表務仅供工作人员使用。应由熟悉	计划参与和	的工作人员	填写。请在把调查》	泛用参与者的.	先都除此前分表符。
何卷调查员 姓名:		调查 方式:	口 虚拟(在线) 口 面对面	给予的 协助程度:	□ A. 完全协助 □ B. 部分协助 □ C. 自行完成
受助者 服务开始日期:	受助者 服务停止)	\$ *:			
何譽完成日期:	何譽开始的	时间:		何譽結束时间	:
英语是参与者的第一语言 口是 吗? 口否	如果不是。 第一语言:	。参与者的 是什么?			
佐计小阿徽(浙江居城華一部)	5) 分算方法	: <i>每次联系的</i>	小月数 x 每周/每月的	NR系次数 x 金加	NH划的用/月數

Qalabka Cabbiraada Dhaqan ahaan ka Jawaabaya: Arimaha Ilaalinta (CRMT-PF)	☐ Qiimeynta Ka Hor	☐ Hal
Qalabka Cabbiraada Dilaqali allaali ka Jawaabaya. Affilialia ilaaliitta (CKIVIT-PF)	☐ Qiimeynta kadib	Qiimeyn

Sahankan waxa loo qaadayaa laba sababood: si loo fahmo meelaha aad ku fiican tihiin iyo baahiyihiina ka qoys ahaan, iyo -- si balaadhan - si loo fahmo waxa qoysaska King County (dhammaan qaybaha) ay u baahan yihiin si ay u guuleystaan. Sahankan waxa aanu kugu waydiin doonnaa su'aalo la xidhiidha shaqada aad ku qabato barnaamiikayaaa, laakiin waxa kale oo iiri doona su'aalo u muuqda in aanay xidhiidh la lahayn. Tusaale ahaan, waxaan weydiinaa su'aalo si aan u fahanno waxa ay qoysasku awoodaan in ay iibsadaan iyo waxa aysan awoodin marka la eego xaaladahooda dhaqaale ee hadda. Tani ma aha xukun, mana aha ballanqaad adeegyo.

Jawaabahaagu way garsoon yihiin oo sinaba si adiga lid kugu ah looguma isticmaali doono. Haddii ay jiraan su'aalo aanad ku ganacsanayn inaad ka jawaabto, waxaad xor u tahay inaad doorato "Waxaan Doorbidi Inaanan ka Jawaabin" marka ay suurtagal tahay. Jawaabahaagu waxay naga caawin doonaan inaan fahanno halka aan uga baahan karno inaan siino/ku xirno caawimaada qoysaska mustaqbalka.

Waad ku mahadsan tahay jawaabahaaga daacadda ah!

Adigoo ka fikiraya noloshaada hadda, dooro ilaa inta aad ku raacsan tahay ama ku khilaafsan tahay arrimahan soo socda. Waxaan Aad baan ugu Waan ku Kuma Kuma Aad baan Doorbidi Raacsanahay Raacsanahy Raacsani Raacsani uga soo Inaanan ka Mana Diidni Horjeedaa Jawaabin Guud ahaan, goyskaygu way ogyihiin inaan nahay kuwo ku filan xallinta dhibaatooyinka nolosheena. П п П Dhaganka goyskeena muhiim ayuu noo yahay. Guud ahaan, qoyskaygu way wada shaqeeyaan si ay u П П П П xaliyaan dhibaatooyinka. Guud ahaan, qoyskaygu wuxuu ahaadaa mid rajo leh П П П xitaa xilliyada dhibaatoyinka. Qoyskaygu waxa ay awoodaan in ay wakhti u helaan waxyaalaha ina khuseeya. Waxaan dareemayaa inaan had iyo jeer ku dhoho п П ilmahayga "maya" ama "joojiya waxaas." Sida aan ugu jawaab-celiyo ilmahayga waxay ku xidhan П П П П П tahay sida aan dareemayo markaas. Waa muhiim inaad muujiso inaad fahamsan tahay П dareenka ilmahaaga marka ay si xun u dhagmaan. Waalidiinta/daryeelayaasha ayaa saameyn weyn ku leh sida ilmahoodu noqdaan. Su'aalahani waxay naga caawinayaan inaan fahanno nidaamka taageeradaada hadda. Adigoo ka fikiraayo noloshaada hadda... Waxaan noloshayda ku haystaa qof i dhiirigeliya. п П П П Waxaan noloshayda ku haystaa qof si daacad ah П mowduucyada adag igala hadla. Marka aan isku dayayo inaan ka shaqeeyo gaaritaanka. hadaf, waxaan noloshayda ku haystaa qof i taageeri П П П doona. 13. Marka aan u baahdo qof ii sii dhowra ilmahayga si П degdeg ah, waxaan heli karaa qof aan ku kalsoonahay. 14. Waxaan haystaa dad aan ku kalsoonahay inaan talo ka weydiiyo: (dooro dhammaan kuwa saxda ah) □ Lacag/ Biilka/Miisaaniyadda □ Cuntada / Nafagada □ Daryeelka Ilmahayga ☐ Xiriirada Cadaadiska / Walaaca Maaha midna

Mararka gaarkood way ku adag tahay goysasku inay iska bixiyaan waxyaabaha ay u baahan yihiin. Tani maaha xukun ama ballangaad adeegyo,

laakiin waxay naga caawin doontaa inaan fahanno waxa qoysasku u baahan yihiin si ay u guuleystaan. Waanu ka mahadcelinaynaa jawaabahaaga daacadda ah.								
			Aad baan ugu Raacsanahay	Waan ku Raacsanahy	Kuma Raacsani Mana Diidni	Kuma Raacsani	Aad baan uga soo Horjeedaa	Waxaan Doorbidi Inaanan ka Jawaabin
15.	Dhibaato ayaa iga haysata bixinta baahdo bil kasta.	ı waxa aan u						
16.	Waxaan awoodaa inaan iibsado o inaan ku quudiyo qoyskayga.	untada aan rabo						
17.	Bishii la soo dhaafay, ma awoodi	weysay inaad iska bixis	so: (dooro dhamn	naan kuwa ku k	huseeya)			
	☐ Ijaarka ama Amaahda guriga	☐ Biilasha (korontad internetka, iwm.)	la/gaaska/kuleylli	yaha/taleefank	a/	☐ Gaadiidka kaadhka basi wadaago)	(ay ku jiraan ka, gaadiidka	
	☐ Xarunta Xannaanada carruurta	☐ Daawooyinka, kha caafimaadka dhimirk		adka, adeegya	da	□ Waxyaaba	a kale (sheeg)):
	□ Raashinka/cuntada (ay ku jiraan caanaha ilmaha/xafaayadda)	☐ Alaabooyinka nadashakhsi ahaaneed (ay	_		ama		wooday inaa naan waxyaa	
18.	Sanadkii la soo dhaafay, ma waxa	aa: (dooro dhammaan	kuwa ku khuseeyo	z)				
	☐ Dib u dhac ku yimid ama weysay daryeelka caafimaadka ama ilkaha adiga iyo qoyskaaga	☐ La dagtay dad kale waxaad awoodi weys ama biilasha				☐ Midkoodr	na aniga ima l	khuseeyaan
	□ Lagaa saaray gurigaaga ama aqalkaaga	☐ Lumisay marin u h (tusaale, gaadhiga jaj		_	a			
	☐ Ku nooleyd hoy ku meel gaar ah, huteel, ama dhismo cidla ah ama baabuur	☐ Waxaad ahayd sha rabtay shaqo	aqo la'aan mar aa	d ugu baahnay	d ood			
Jawaa	bahaaga su'aalahan waxay ko	laa awgeed jawaab	qaalaha inay h celintaada daa	orumariyaan cadda ah wa	adeegyada an qadarind	adiga iyo k ıynaa.	uwa adiga d	
			Aad baan ugu Raacsanahay	Waan ku Raacsanahy	Kuma Raacsani Mana Diidni	Kuma Raacsani	Aad baan uga soo Horjeedaa	Waxaan Doorbidi Inaanan ka Jawaabin
19.	Marka aan kala hadlo shaqaalaha dhibaatooyinkayga, waxay u muu fahmaan.	-						
20.	Shaqaalaha barnaamijkan si dhab daneeyaan.	ah ayay ii						
21.	Shaqaalaha barnaamijkan ixtiraa	m ayey ii hayaan.						
22.	Shaqaalaha barnaamijkan way i c	aawiyaan markaan u						

baahdo.

Macluumaadka ka Qaybqaataha

Su'aalahan ugu dambeeya adiga ayay kugu saabsan yihiin. Waxay naga caawin doonaan fahamka baahiyaha dadka iyo qoysaska aan u adeegno. Xusuusnow, jawaabaha aad sahankani ku bixiso weey qarsonaan doonaan.

	.,,,,,	oysasına ar	in a aaeegno.	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	, , , , a a a a			or aprilate	so mee, q.	arsonaum acci	roon.
23.	Aqoonsiga Jinsiga	☐ Hawee	en 🗆 Labi	_	an ahayn		aan doorbida 3a (<i>buuxi</i>):	yaa is	-		□ Waxaan doorbidayaa inaan ka jawaabin
24.	Da'da sanad ahaan	☐ Waxaa inaan ka ja	an doorbidaya awaabin	qoysl dooro	-dhismedka ka dhammaan saxda ah		☐ Hal Waalid ☐ Laba Waal		□ Daryee	lka ehelka Ika korsashada	☐ Jiilal badan ☐ Waalid Da' Yar
26.	Luuqadaha aasaasiga ee Guriga lagaga hadlo: Waxaan doorbidayaa inaan ka jawaabir								jawaabin		
27.	Ma jiraa ilmo n oo daryeelkaag		□ Haa □ Maya		hubi xaan doorbio a jawaabin		Da'da caruı dooro dhami khuseeya		kuwa	☐ 5 iyo ka ya ☐ 6 ilaa 12	r 🔲 13 ilaa 17
29.	Sideed isu aqoo kartaa isirkaagi qowmiyadaada	a ama								Waxaan doorbi	dayaa inaan ka jawaabin
30.	Macluumaadka Isirka/qowmiyada: (fadlan dooro inta ku										
☐ Hind	khuseeysa) Hindi Mareykan/ Dhaladka Alaska Xidhiidhka Qabiileed/Aqoonsiga asaliga ah (buuxi):										
	yan (dooro macli				Hindi Asiya			•	Bangladeshi] Burmese
	nbodiyan		Shinees	, o,] Filibiin				Indonesiyan] Japanese
	ıriyaan		☐ Laotivan		Malay				Mongoliyan		Nepalese
	dstani		☐ Sri Lankan] Taiwaniis						l Vietnamese
☐ Aqoonsiga asaliga ah (buuxi):									Mid kale (bu	uxi):	
☐ Madow, Afrikaan ama Afrikaan Mareykan ah (dooro maclumadka hadii ay ku khuseyan)									Algeriyan		l Angolan
	swana		☐ Camerooniyar						Eriteriyan		Etoobiyaan
☐ Gar	mbiyan	[☐ Ghanaiyan] Haitiyan				lamaikan] Kiinyan
	eriyan		□ Mali		Nigeriyan				Rwandan] Senegaliis
☐ Son	nali	[☐ Konfur Afrikaa	n E	Sudaniis				Tanzaniyan		Ugandan
☐ Ago	oonsiga asaliga ah	(buuxi):							Mid kale (but	uxi):	
☐ Hisba	aanik, Latin, ama	a Isbaanish	(dooro maclun	nadka had	lii ay ku khu	seyan)			Argentiniyan		Beliziyan
	iviyan		☐ BraziliYan		Jiliyan				Kolombiyan		Kosta Rikan
☐ Kub	oa .	1	☐ Dominikan		Guatemala	n			Meksikan] Banamaniyan
☐ Per	uviYan		☐ Buerto Rikan		Salvadoriya	n			Isbaanish		Venezuelan
□ Ago	oonsiga asaliga ah	(buuxi):							Mid kale (but	uxi):	
☐ Bariga Dhexe ama Waqooyiga Afrika (dooro maclumadka hadii ay ku khuseyan)							n)		Afghan		l Algeriuan
_	neniyan		☐ Masaari		Iraniyan		•		Iragi] Israili
☐ Kuv	waiti	[☐ Lubnaaniyaan		Libiyan				Morokan] Falastiniyan
☐ Suc	udi Carabiyan	1	Suuriyan		Tunisiyan				Turki		Yemeni
☐ Aqq	oonsiga asaliga ah	(buuxi):							Mid kale (bu	uxi):	
☐ Dhaladka Hawaii ama Jasiiradaha kale ee Baasifigga (dooro maclumadka hadii ay ku								П	lamorro	Г] Fijiyan
khuseyai	*			_							
□ Dha	aladka Jasiiradaha		☐ Marshaliis		Dhaladka H	awaii			Balauan		Saibaniis
☐ San	noan		 Dhaladka lasiiradaha Solom 	on E] Tahitiyan				Tokelauan		Tongan
☐ Aqoonsiga asaliga ah (buuxi):									Mid kale (bu	uxi):	
☐ Cadd	laan (dooro moc	lumadka ho	adii ay ku khus	eyan) 🗆	Belgiyan				Bosnian		Kroatiyan
☐ Dha	aj		☐ Ingiriis		Finish				Faransiis] Jarmal
☐ Giri	iig	[☐ Islandig] Irish				Talyaani		Burtuqiis
☐ Bol	ish	[Rush		Swidish				Ukrainiyan		Welsh
□ Aoc	onsina asalina ah	(burnyi):							Mid kale (hui	owill:	

Sahankaan waxaa laga soo qaatay Protective Factors Survey, 2nd edition (PFS-2) ee the FRIENDS National Center oo loogu talagalay Kahortagga Xadgudubka Ilmaha ee Bulshada ku-saleysan. Shaqadaan waxaa suurtogeliyay King County's Best Starts, canshuurta Ciyaalka iyo Golaha La-talinta Qoysaska Adkeysiga Badan.

Sahanka Qodobada Badbaadada – King County (PFS-KC)

Foomka Macluumaadka Barnaamijka

Foomkan waxaa loogu talagalay isticmaalka shaqaalaha oo keliya waana inuu buuxiyaa shaqaale yaqaana ka qaybgalaha barnaamijka. Fodlan ka saar foomkan ka hor inta aanod siin ka qaybqaataha sahanka si uu u buuxiyo.

Magaca wareystaha:		Nooca Wareysiga:	☐ Khadka ☐ Si shakhsiyeed	Heerka Taageerada la bixiyey:	A. Taageero Buuxda B. Taageero Qayb ah C. Dadaal Shakhsiyeed		
Taariikhda Macmiilka uu Bilaabay Adeegyada:		Macmiilka uu feegyada: (hoo	lii ay jirto):	Qiyaasta Saacadaha Adeega ee Barnaamijka*:			
Taariikhda Dhameystirka Sahanka:	Xilliga Billowga S	Xilliga Billowga Sahanka:			Xilliga Dhamaadka Sahanka:		
ngiriisku ma yahay luqadda 🔲 Haa Hadday maya tahay, waa macay soowaad ee ka qaybqaataha? 🔲 Maya luqadda koowaad ee ka qaybqaataha?							
*Xisaabta Qiyasta Saacadaha (Qiimeynta kadib ama Hal Qiimeyn): tirada saacadaha xiriir walba x tirada inta jeer ee xiriir usbuuc/bil walba x tirada usbuucyada/bilaha barnaamijka gudihiisa							

Herramienta de medición culturalmente sensible: factores de protección (CRMT-PF)

Evaluación Previa
 Evaluación
 Posterior

□ Evaluación única

Se realiza esta encuesta por dos motivos: para entender sus fortalezas y necesidades como familia, y -más ampliamente- para entender lo que las familias (de todas las estructuras) del condado de King necesitan para prosperar. En esta encuesta le haremos algunas preguntas relacionadas al trabajo que usted hace con nuestro programa, pero también habrá preguntas que pueden no parecer relacionadas. Por ejemplo, hacemos preguntas para entender lo que las familias pueden y no pueden pagar con su situación financiera actual. No se trata de un juicio ni de una promesa de servicios.

Sus respuestas son confidenciales y no se utilizarán en su contra de ninguna manera. Si hay preguntas que no se siente cómodo/a contestando, no dude en seleccionar "prefiero no contestar" cuando corresponda. Sus respuestas nos ayudarán a comprender dónde será necesario proporcionar o conectar a las familias con recursos en el futuro. ¡Gracias por sus respuestas sinceras!

Pensando en su vida en este momento, seleccione en qué medida está de acuerdo o en desacuerdo con las siguientes afirmaciones. Totalmente De Ni de acuerdo ni En Totalmente Prefiero no acuerdo de acuerdo desacuerdo desacuerdo en desacuerdo En general, mi familia sabe que somos lo bastante fuertes para resolver los problemas de nuestras vidas. Las tradiciones de nuestra familia son importantes para nosotros. En general, mi familia colabora en conjunto para resolver los problemas. En general, mi familia mantiene la esperanza, incluso en momentos difíciles. Mi familia puede encontrar tiempo para las cosas que nos importan. Siento que siempre le estoy diciendo a mi(s) hijo(s) "no" o "basta". La forma en que respondo a mi(s) hijo(s) depende de cómo me siento. Es importante mostrar que entiende los sentimientos de su hijo cuando se П П comporta mal. Los padres/cuidadores tienen un gran impacto sobre cómo su(s) hijo(s) crecen. Estas preguntas nos ayudan a entender su sistema de apoyo actual. Pensando en su vida en este momento... Tengo a alguien en mi vida que me alienta. Tengo a alguien en mi vida que es honesto П П П conmigo sobre los temas difíciles. Cuando estoy tratando de lograr un objetivo, tengo a alguien en mi vida que me apoya. 13. Cuando necesito que alguien cuide a mi(s) hijo(s) sin tener mucho aviso previo, puedo encontrar a alguien de confianza. Tengo gente en la que confío para pedirles consejo acerca de: (marque todas las opciones que se apliquen) □ Dinero/facturas/presupuesto ☐ Alimentos/nutrición ☐ Cuidado de mi(s) hijo(s) □ Relaciones □ Estrés/preocupaciones □ Ninguno de los anteriores

A veces es difícil para las familias pagar por cosas que necesitan. Esto no es un juicio ni una promesa de servicios, pero nos ayudará a entender qué necesitan las familias para prosperar. Apreciamos sus respuestas honestas.								
		Totalmente de acuerdo	De acuerdo	Ni de acuerdo ni en desacuerdo	En desacuerdo	Totalmente en desacuerdo	Prefiero no responder	
 Tengo problemas para pagar lo necesito cada mes. 	o que							
 Puedo permitirme la comida q para alimentar a mi familia. 	ue quiero							
17. En el último mes, no estaba er	condiciones	de pagar: (mare	que todas l	as opciones	que se apliquen)		
☐ Alquiler o hipoteca	públicos o facto facción/ teléfo			Transporte (gas mpartidos)	solina, pases de	autobús, viajes		
☐ Cuidado infantil / cuidado diario	dado ☐ Medicamentos, gastos médicos, servicios ☐ Otro (especifique):							
☐ Alimentos (incluida la lecha de fórmula/pañales)		☐ Artículos básicos del hogar o de higiene ersonal (incluida ropa/calzado) ☐ Pude pagar todos estos						
18. En el último año, le ha pasado alguno de los siguientes: (marque todas las opciones que se apliquen)								
 Se ha retrasado o no ha recibido atención médica o dental para usted o para su familia 	tención médica o aunque haya sido temporal, porque no						mí	
☐ Ha sido desahuciado de su casa o apartamento		lo acceso al tra o, vehículo sinie	-	gular				
☐ Ha vivido en un centro de acogida, en un hotel/motel, en un edificio o vehículo abandonado	· ·	dado desemple esitaba o querí		lo en				
La siguiente sección se centra en a ayudar al personal a mejorar los se sinceros comentarios. NOTA: OMIT	ervicios pres	tados a usted IÓN SI LA REA	y a otras	personas (como usted, po	or lo que agra	idecemos sus	
		Totalmente de acuerdo	De acuerdo	Ni de acuerdo ni en desacuerdo		Totalmente en desacuerdo	Prefiero no responder	
 Cuando hablo con el personal programa sobre mis problema entenderme. 								
 El personal de este programa s de verdad por mí. 	se preocupa							
21. El personal de este programa r	me respeta.							
 El personal de este programa o cuando lo necesito. 	me ayuda							

Herramienta de medición culturalmente sensible: factores de protección (CRMT-PF) | Evaluación Previa Devaluación Previa de protección (CRMT-PF)

Se realiza esta encuesta por dos motivos: para entender sus fortalezas y necesidades como familia, y -más ampliamente- para entender lo que las familias (de todas las estructuras) del condado de King necesitan para prosperar. En esta encuesta le haremos algunas preguntas relacionadas al trabajo que usted hace con nuestro programa, pero también habrá preguntas que pueden no parecer relacionadas. Por ejemplo, hacemos preguntas para entender lo que las familias pueden y no pueden pagar con su situación financiera actual. No se trata de un juicio ni de una promesa de servicios.

Sus respuestas son confidenciales y no se utilizarán en su contra de ninguna manera. Si hay preguntas que no se siente cómodo/a contestando, no dude en seleccionar "prefiero no contestar" cuando corresponda. Sus respuestas nos ayudarán a comprender dónde será necesario proporcionar o conectar a las familias con recursos en el futuro. ¡Gracias por sus respuestas sinceras!

Pensai	ndo en su vida en este momento, sel	eccione en qué medida	está de a	cuerdo o en de	sacuerdo con	las siguientes (afirmaciones.	
		Totalmente de acuerdo	De acuerdo	Ni de acuerdo ni en desacuerdo	En desacuerdo	Totalmente en desacuerdo	Prefiero no responder	
1.	En general, mi familia sabe que son bastante fuertes para resolver los problemas de nuestras vidas.	nos lo						
2.	Las tradiciones de nuestra familia se importantes para nosotros.	on 🗆						
3.	En general, mi familia colabora en conjunto para resolver los problem	as.						
4.	En general, mi familia mantiene la esperanza, incluso en momentos di	fíciles.						
5.	Mi familia puede encontrar tiempo las cosas que nos importan.	para 🗆						
6.	Siento que siempre le estoy diciend mi(s) hijo(s) "no" o "basta".	oa 🗆						
7.	La forma en que respondo a mi(s) h depende de cómo me siento.	ijo(s)						
8.	Es importante mostrar que entiend sentimientos de su hijo cuando se comporta mal.	e los						
9.	Los padres/cuidadores tienen un gr impacto sobre cómo su(s) hijo(s) cr							
E	stas preguntas nos ayudan a ent	ender su sistema de	ароуо ас	tual. Pensan	do en su vido	en este mon	nento	
10.	Tengo a alguien en mi vida que me alienta.							
11.	Tengo a alguien en mi vida que es h conmigo sobre los temas difíciles.	onesto						
12.	Cuando estoy tratando de lograr un objetivo, tengo a alguien en mi vida me apoya.							
13.	Cuando necesito que alguien cuide hijo(s) sin tener mucho aviso previo puedo encontrar a alguien de confi	, 🗆						
14.	Tengo gente en la que confío para p	pedirles consejo acerca	de: (marq	ue todas las op	ciones que se	apliquen)		
	☐ Dinero/facturas/presupuesto ☐ Relaciones							

Encuesta de Factores Protectores – King County (PFS-KC)

Formulario de información sobre el programa

Este formulario es para el uso exclusivo del personal y debe ser completado por un miembro del personal que esté familiarizado con el/la participante en el programa. Retire este formulario antes de entregar la encuesta al participante

jamiliarizado con el/la participante en l		este jormulario ante o complete.	s ae entregar ia	encuesta ai participante					
Nombre del entrevistador/a:	Tipo de entrevista:	☐ Virtual (online) ☐ Presencial	Nivel de apoyo prestado:	□ A. Apoyo total □ B. Apoyo parcial □ C. Autoadministrado					
Fecha de inicio de los servícios:	Fecha de finalización de los servicios (si aplic	ca)c	Horas de servicio estimadas en el programa*:						
Ferha de la encuesta:	Hora de inicio de la encuesta:		Hora de finalización de la encuesta:						
¿Es el inglés el primer idioma ☐ Sí En caso negative, del participante? ☐ No ¿cuál es el primer idioma?									
*Cálcula de haras estimadas (evaluación posteriar	*Cálculo de haras estimadas (evaluación posteriar o evaluación única): númera de haras por cantacto x número de contactos por semana/mes x n[umero de semanas/meses en el programa								

Hóa: Các Yếu Tố Bảo Vệ (CRMT-PF)	☐ Bài Kiểm Tra Sau	Tra Một Lần
Cuộc khảo sát này được thực hiện vì hai lý do: để hiểu điểm tiêu biểu và nhu cầu của gia đình quý	vị, và - rộng hơn - để hiểu	các gia đình
ở Quận King (trong tất cả các cấu trúc) cần điều gì để phát triển. Trong khảo sát này, chúng tôi sẽ	hỏi quý vị một số câu hỏi	liên quan đến
công việc quý vị thực hiện với chương trình của chúng tôi, nhưng cũng sẽ có những câu hỏi dường	như không liên quan. Ví d	lụ, chúng tới
có các câu hỏi để hiểu những gì gia đình có thể và không thể chi trả với tình hình tài chính hiện tại	của họ. Đây không phải là	một sự

phán xét, cũng không phải là một lời hứa cung cấp các dịch vụ. Câu trả lời của quý vị hoàn toàn bảo mật và sẽ không được sử dụng để chống lại quý vị dưới bất kỳ hình thức nào. Nếu có những câu hỏi quý vị không cảm thấy thoải mái khi trả lời, vui lòng chọn "Không muốn trả lời" nếu phù hợp. Câu trả lời của quý vị sẽ giúp chúng tôi hiếu nơi chúng tôi có thể cần cung cấp / kết nối các nguồn hỗ trợ cho các gia định trong tương lai. Cảm ơn quý vị đã cung cấp các phản hồi trung thực của mình!

Nghĩ v	Nghĩ về cuộc sống của quý vị ngay lúc này, vui lòng chọn mức độ mà quý vị đồng ý hoặc không đồng ý với các tuyên bố sau đây.								
			Rất đồng Ý	Đồng ý	Không đồng ý cũng không phản đối	Không đồng ý	Hoàn toàn không đồng ý	Không muốn trả lời	
1.	Nhìn chung, gia đình tôi biết rằng chúng tôi c để giải quyết các vấn đề xảy ra trong cuộc số								
2.	Truyền thống gia đình của chúng tôi rất quar chúng tôi.	n trọng đối với							
3.	Nhìn chung, gia đình tôi góp sức cùng nhau c các vấn đề khó khăn.	để giải quyết							
4.	Nhìn chung, gia đình tôi vẫn giữ niềm hy vọn trong những thời điểm khó khăn.	ng ngay cả							
5.	Gia đình tôi có thể dành thời gian cho những trọng đối với chúng tôi.	g việc quan							
6.	Tôi cảm thấy như tôi luôn nói với (các) con t "không" hoặc "dừng lại".	ôi rằng							
7.	Cách tôi phản ứng với (các) con tôi tùy thuộc của tôi.	c vào cảm xúc							
8.	Điều quan trọng là phải cho thấy rằng quý vị của con mình khi trẻ cư xử không đúng mực								
9.	Cha mẹ / người chăm sóc có tác động lớn để con của họ trở thành người như thế nào.	ến cách (các)							
Các cá	u hỏi này giúp chúng tôi hiểu về hệ thốn	g hỗ trợ hiện t	ại của quý	vį. Nghi	ĩ về cuộc sốn	g của quý	vị ngay lúc	c này	
10.	Trong cuộc sống của mình, tôi có một người khích tôi.	luôn khuyến			0				
11.	Trong cuộc sống của mình, tôi có một người tôi khi thảo luận về các chủ đề khó khắn.	trung thực với							
12.	Khi tôi đang cố gắng làm việc để đạt được m một người sẽ hỗ trợ tôi trong cuộc sống của								
13.	Khi tôi cần ai đó chắm sóc (các) con tôi trong gáp, tôi có thể tìm thấy người mà tôi tin tưở								
14.	14. Tôi có những người mà tôi tin tưởng để xin lời khuyên về: (Chọn tất cả các câu phù hợp) ☐ Tiền bạc / Hóa đơn / Lập ngân sách ☐ Thực phẩm / Dinh dưỡng ☐ Chăm sóc (các) con tôi ☐ Các mối quan hệ							ân	

cung	cấp các dịch vụ, nhưng sẽ giúp c	húng tôi hiểu các gia đ trung thực co		u gì để	phát triển. C	húng tôi b	oiết ơn phá	in hồi
			Rất đồng ý	Đồng ý	Không đồng ý cũng không phản đối	Không đồng ý	Hoàn toàn không đồng ý	Không muốn trả lời
15.	Tôi gặp khó khăn tài chính để chi tr mỗi tháng.	å cho những gì tôi cần						
16.	Tôi có khả năng chi trả cho loại thự đình tôi sử dụng.	c phẩm mà tôi muốn gia						
17.	Trong tháng qua, quý vị không thể d	:hi trả cho: (chọn tất cả n	hững câu ph	iù hợp)				
	☐ Tiền thuê nhà hoặc tiền trả góp nhà	☐ Dịch vụ tiện ích hoặc / gas / nhiệt / điện thoạ			☐ Phương t thẻ xe buýt,		_	n xăng,
	□ Nhà giữ trẻ / chăm sóc trẻ em	☐ Thuốc men, chi phí y tế, dịch vụ sức khỏe tâm thần, khoản đồng thanh toán (co-pay) ☐ Chi phí khác (nêu cụ thế):						
	□ Cửa hàng tạp hóa / thực phẩm (bao gồm sữa bột trẻ em / tã lót)	☐ Các vật dụng cơ bản trong gia đình hoặc vệ sinh cá nhân (bao gồm quần áo / giày dép) ☐ Tôi đã có thể chi trả cho tất cả nhữn điều này					hững	
18.	Trong năm qua, quý vị có từng: (ch	ọn tất cả những câu phù l	hợp)					
	☐ Bị trì hoãn hoặc không nhận được dịch vụ chẳm sóc y tế hoặc nha khoa cho bản thân hoặc gia đình mình	Chuyển đến sống với cho dù là tạm thời, bởi v khả năng trả tiền thuê n nhà, hoặc các hóa đơn	☐ Không có cho tôi	điều nào t	rong số này	áp dụng		
	☐ Bị trục xuất khỏi nhà hoặc căn hộ của quý vị	☐ Mất khả năng sử dụn chuyển thông thường có bị hư hỏng hoàn toàn hơ	ủa quý vị (ví	dụ: xe				
	☐ Sống tại một nhà tạm trú, trong khách sạn / nhà nghỉ, hoặc trong một tòa nhà hoặc phương tiện bỏ hoang	☐ Thất nghiệp khi quý v muốn có một công việt		in và				
	n sau đây tập trung vào trải nghi câu hỏi này có thể giúp nhân viê LƯU Ý: BỔ QUA PHẦN NÀ	n cải thiện dịch vụ cho tôi biết ơn phản hồi tr	quý vị và i ung thực ci	những i ủa quý l	người khác ti vị.	ương tự q	uý vị, vì vậ	
			Rất đồng Ý	Đồng Ý	Không đồng ý cũng không phản đối	Không đồng ý	Hoàn toàn không đồng ý	Không muốn trả lời
19.	Khi tôi nói chuyện với nhân viên từ vấn đề của tôi, họ dường như hiểu.							
20.	Các nhân viên từ chương trình này tối.	thực sự quan tâm đến						
21.	Các nhân viên từ chương trình này cho tôi.	có sự tôn trọng dành						
22.	Các nhân viên từ chương trình này	giúp đỡ tôi khi tôi cần.						

Đôi khi các gia đình gặp khó khắn chi trả cho những thứ họ cần. Đây không phải là một sự phán xét hay một lời hứa

Thông Tin Người Tham Gia Vài câu hỏi cuối cùng này là về quý vị. Các câu này sẽ được sử dụng để giúp chúng tôi hiểu nhu cầu của mọi người và các gia đình mà chúng tội phục vụ. Hãy nhớ rằng, câu trả lời của quý vị cho cuộc khảo sát này được bảo một. Phi nhị nguyên □ Nữ 23. Nhận dạng giới Muốn tự nhận định ☐ Không muốn giới tính □ Nam tră lời (điển vào): 2 tinh thần □ Đa thế hệ 25. Cấu trúc gia đình 24. Tuối □ Cha/me don thân ☐ Họ hàng chăm sóc Không muốn trả lời Chọn tất cả câu phù ☐ Cha me tuổi ☐ Hai phụ huynh theo năm ☐ Chăm sóc thay hora Không muốn trả lời 26. (Các) ngôn ngữ chính ở nhà: Có trẻ khuyết tắt ☐ Không chắc 28. Tuổi của trẻ 5 tuổi trở 13 tới 17 nào đang được □ Có ☐ 18 tuổi trở Không muốn trả Chọn tất cả câu phù xuống □ Không quý vị chăm sóc 6 tới 12 lòri lån hợp không? 29. Quý vị nhân định chủng tộc hoặc ☐ Không muốn trả lời dân tộc của mình là gì? Không muốn trả lời 30. Chi tiết về chủng tộc / dân tộc: (vui lòng chọn tất cả câu phù hợp) Người Mỹ Bản Xứ/Người Alaska Bản Xứ Nhân Dạng Liên Kết Bộ Lạc/ Bản Xứ (điền vào): Người Châu Á (chọn các chi tiết nếu phù hợp) □ Neười Ấn Đô Người Bangladesh Neuròi Miến Điện □ Người Campuchia ☐ Người Trung Quốc ☐ Người In-đô-nê-xi-a □ Người Philippines Người Nhật ☐ Người Hàn Quốc □ Người Lào □ Người Mã lai □ Người Mông Cổ ☐ Người Nê-Pan □ Người Pakistan Người Sri Lanka ☐ Người Đài Loan Người Thái □ Người Việt Nhận dạng là Người Bản Xứ (điển vào): ☐ Khác (điền vào): Người Mỹ Da Đen, Người Châu Phi, hoặc Người Mỹ Gốc Phi (chon các chi tiết nếu phù hợp) ☐ Người An-giê-ri ☐ Người Angola □ Người Botswana □ Người Cameroon □ Người Congo ☐ Người Eritrea ☐ Người Ethiopia Người Gambia Người Ghana ☐ Người Haiti Người Jamaica Người Kenya ☐ Người Liberia Người Mali Người Nigeria Người Rwanda ☐ Người Senegal □ Người Somali Người Nam Phi □ Người Sudan Người Tanzania Người Uganda Nhận dạng là Người Bản Xứ (điển vào): Khác (điển vào): Người Gốc Tây Ban Nha hoặc Latinh (chọn các chi tiết nếu phù hợp) □ Người Argentina □ Người Belize Người Bolivia Người Brazil □ Người Chilê □ Người Colombia □ Người Costa Rica □ Người Cuba □ Người Dominican Người Guatemala □ Người Mexico Neuròi Panama ☐ Người Peru □ Người Puerto Rico □ Người Salvador Người Tây Ban Nha ☐ Người Venezuela Nhận dạng là Người Bản Xứ (điền vào): ☐ Khác (điển vào): Người Trung Đông hoặc Người Bắc Phi (chọn các chi tiết nếu phù hợp) □ Người Afghanistan ☐ Người An-giễ-ri □ Người Ai Cập Người Armenia □ Người I-ran □ Người Iraq ☐ Người Israel □ Người Kuwait Người Liban Người Libya Người Ma-rốc ☐ Người Pa-le-xtin ☐ Người Ả Rập Xê Út Người Syria ☐ Người Tuy-ni-di Người Thổ Nhĩ Kỳ ☐ Người Yemen ☐ Nhận dạng là Người Bản Xứ (điền vào): Khác (điển vào): Người Hawaii Bản Xứ hoặc Người Dân Đảo Thái Bình Dương khác (chọn các chi tiết nếu phù □ Người Chamorro □ Neười Fiii hool Người dân đảo Người Marshall Người Hawaii Bản Xứ Người Palau □ Người Saipan Mariana □ Người Samoa Người dân đảo Solomon Người Tahiti ☐ Người Tokelau □ Người Tonga Nhận dạng là Người Bản Xứ (điển vào): ☐ Khác (điển vào): Người Da Trắng (chọn các chi tiết nếu phù hợp) Người Bosnia □ Người Croatia Người Bỉ □ Người Hà-Lan □ Người Anh Người Phần-lan Người Pháp ☐ Người Đức □ Người Iceland Người Ai-len Người Ý Người Bồ Đào Nha ☐ Người Hy Lạp Người Thụy Điển Người Ukraina Người Xứ Wales □ Người Ba-lan Người Nga

☐ Khác (điền vào):

Nhận dạng là Người Bản Xử (điền vào):

Khảo Sát về Các Nhân Tố Bảo Vệ – Quận King (PFS-KC)

Mẫu Đơn Thông Tin Chương Trình

Mẫu đơn này chỉ dành cho nhân viên sử dụng và phải được hoàn thành bởi một nhân viên quen thuộc với người tham gia chương trình. Vui lòng lấy mẫu đơn này ra trước khi đưa khảo sát cho người tham gia để hoàn thành.

chương trình. Vui lòng lấy mẫu đơn này	ra trước khi đ	ưa khảo sát cho ng	ười tham gia để hoàn	thành.	
Tên của Người Phỏng Vấn:	Hình Thức Phỏng Vấn:	☐ Trực tuyến ☐ Trực tiếp gặp mặt	Mức Độ Hỗ Trợ Cung Cấp:	☐ A. Được Hỗ Trợ Hoàn Toàn ☐ B. Được Hỗ Trợ Một Phần ☐ C. Tự Thực Hiện	
Ngày Khách Hàng Bắt Đầu Dịch Vụ:	Ngày Khách Hài (<i>nếu phù hợp)</i> :	ng Ngưng Dịch Vụ	Số Giờ Phục Vụ Ước Tính Trong Chương Trình*:		
Ngày Hoàn Thành Khảo Sát:	Thời Gian Bắt Đ	ầu Khảo Sát:	Thời Gian Kết Thúc Khảo Sát:		
Tiếng Anh có phải là ngôn ngữ mẹ đẻ của người Dúng tham gia không?	Nếu không, ngô	òn ngữ mẹ đẻ của ngư	rời tham gia là gì?		
*Phép Tính để Ước Tính Số Giờ (Bài Kiếm Tra Sau hoặc Bài Kiếm	Tra Một Lần): số g chương trì		ần liên hệ mỗi tuần/tháng x	số tuần/tháng trong	

Protective Factors

WHAT ARE THEY? WHY MEASURE THEM?



ALL FAMILIES DESERVE THE OPPORTUNITY TO THRIVE

No matter what a family looks like, or who is a part of it, families are an important part of our community. And yet, families do not all thrive equally. Not all families have the same access to resources, and not all families have the same life experiences. All of our families are part of neighborhoods, communities, cultures and the broader society, all of which contribute, in positive in negative ways, to our opportunities to thrive.

HOW SHOULD WE UNDERSTAND THESE OPPORTUNITIES?

Many agencies and organizations dedicated to supporting families have traditionally asked families to report their RISK FACTORS. These are the attributes and circumstances of a family, like trauma, that are more likely to be associated with negative life outcomes. While this can be beneficial for understanding what resources a family needs, it focuses on the negative aspects of families' lives, rather than celebrating the many positives and strengths of a family.

PROTECTIVE FACTORS are attributes and circumstances of a family that are associated with positive outcomes. Not only does it help us focus on the positives of families, but ideally it starts to undo the harms of focusing so much time and energy on negatives.

BSK'S CULTURALLY-RESPONSIVE MEASUREMENT TOOL: PROTECTIVE FACTORS

The CRMT-PF is a COMMUNITY VALIDATED tool, tested with hundreds of diverse King County families between 2020 and 2023. It is a survey with 25 questions measuring five Protective Factors (see reverse). Organizations can use the CRMT-PF to take a snapshot of a family's protective factors at one time, or to monitor changes in protective factors over time in a program/intervention.



The CRMT-PF is currently available in English, Simplified Chinese, and Spanish. Somali and Vietnamese are currently being validated!



Protective Factors

FROM THE STRENGTHENING FAMILIES FRAMEWORK
CENTER FOR THE STUDY OF SOCIAL POLICY

FAMILY RESILIENCE

Having adaptive skills and strategies to persevere when faced with challenges, crisis and trauma.

QUESTIONS 1 - 5

KNOWLEDGE OF PARENTING & CHILD DEVELOPMENT

Parents/caregivers have age-appropriate expectations for children's abilities and understand and use consistent, effective child-care techniques.

QUESTIONS 6 - 9

SOCIAL SUPPORTS

Having support from family, friends, or neighbors that helps provide for emotional needs.

QUESTIONS 10 - 14

CONCRETE SUPPORTS

Access to tangible supports and services that help families cope with stress.

QUESTIONS 15 - 18

CAREGIVER/PRACTITIONER RELATIONSHIP

The supportive, understanding relationship between caregivers and practitioners that positively affects parents' success in participating in services.

QUESTIONS 19 - 22





This work was made possible by the King County Best Starts for Kids Levy

Get to Know the CRMT-PF What is the CRMT-PF?

- The Culturally Responsive Measurement Tool PF (CRMT-PF) is an instrument designed to measure **protective factors** in families (see the "What are Protective Factors" handout)..
- The tool was adapted from the **Protective Factors Survey Version 2** from the FRIENDS National Resource Center for Community-Based Child Abuse Prevention.
- The CRMT-PF was updated with the support of the Resilient Families Advisory Council between 2020 and 2023 to ensure the instrument was culturally responsive for diverse families in King County,
- It has been **community validated** in English, Simplified Chinese, and Spanish to support the work of early learning programs serving families with children under the age of five living in King County. Somali and Vietnamese are in progress.

Why should we use the CRMT-PF?

- The CRMT-PF gives programs (and the county) a snapshot of how families are doing, and where more supports may be needed.
- The CRMT-PF helps programs measure their impacts on protective factors to see if they are building reslience in families they serve.

How do we use the CRMT-PF?

The CRMT-PF is a great **conversation starter**. Use it as part of your program's intake process to establish a baseline on the family's strengths, and get a picture of their current resource needs.

The CRMT-PF can show you **change over time**. Giving the survey every 6 months or year (depending on program length) will allow you to see if a family's protective factors are improving.



The CRMT-PF asks questions to give you a score for each of the **Protective Factor Domains**. You can use those scores to monitor each family, and your program overall.

Learn more at thecapacitycollective.org/CRMT

This work was made possible by the King County Best Starts for Kids Levy



CRMT-PF

CULTURALLY RESPONSIVE MEASUREMENT TOOL: PROTECTIVE FACTORS

IMPLEMENTATION QUICK GUIDE

PREPARED BY:

ECAPACITY COLLECTIVE

WWW.CAPACITYCOLLECTIVE.ORG

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- 3 Implementation
- 4 FAQ
- 5 Scoring & Analysis

This work was made possible by the King County Best Starts for Kids Levy





PROTECTIVE FACTORS

Conditions or attributes in individuals, families, and communities that promote the health, well-being, and resilience of children and families.

Overview

WHAT IS THE CRMT-PF?

The Culturally Responsive Measurement Tool - Protective Factors (CRMT-PF) is an instrument designed to measure **protective factors** in families. The tool was adapted from the Protective Factors Survey Version 2 from the FRIENDS National Resource Center for Community-Based Child Abuse Prevention. It was updated with the support of the Resilient Families Advisory Council and dozens of community-based organizations between 2020 and 2023 to ensure the instrument was culturally responsive for diverse families in King County, It has been **community validated** in English, Spanish and Simplified Chinese to support the work of early learning programs serving King County families with children under the age of five.

WHY SHOULD WE USE THE CRMT-PF?

- The CRMT-PF gives programs (and the county) a snapshot of how families are doing, and where more supports may be needed.
- The CRMT-PF helps programs measure impacts on protective factors to see if they are building resilience in families they serve.

COMMUNITY VALIDATION

The CRMT-PF was community validated between 2020 and 2023 with key communities identified by King County:

- Black & African American
- Indigenous/American Indian/Alaska Native
- Hispanic or Latino/a/x
- Asian (Chinese, Vietnamese)
- African (Somali, Ethiopian)
- Middle Eastern or North African
- Pacific Islander
- Families of children with special needs



Protective Factors

FROM THE STRENGTHENING FAMILIES FRAMEWORK
CENTER FOR THE STUDY OF SOCIAL POLICY

FAMILY RESILIENCE

Having adaptive skills and strategies to persevere when faced with challenges, crisis and trauma.

QUESTIONS 1 - 5

KNOWLEDGE OF PARENTING & CHILD DEVELOPMENT

Parents/caregivers have age-appropriate expectations for children's abilities and understand and use consistent, effective child-care techniques.

QUESTIONS 6 - 9

SOCIAL SUPPORTS

Having support from family, friends, or neighbors that helps provide for emotional needs.

QUESTIONS 10 - 14

CONCRETE SUPPORTS

Access to tangible supports and services that help families cope with stress.

QUESTIONS 15 - 18

CAREGIVER/PRACTITIONER RELATIONSHIP

The supportive, understanding relationship between caregivers and practitioners that positively affects parents' success in participating in services.

QUESTIONS 19 - 22



Implementation

WHO

Who should use this tool? What types of programs?

- Programs supporting families with children
- Programs that want to promote family resilience rather than focusing on risk factors
- Programs looking for a **new type** of assessment for working with families

HOW

How should we use it? How does it support families? How can it support programs?

- As an **introduction** to a new client
- To inform a goal or action plan
- As a **needs assessment** for the family
- To measure change over time
- To measure **impact** of your program
- Can be given anonymously or not

WHAT

What format should we use?

- Interview (In Person or Virtual)
 - Pros: Build rapport, assessing needs
 - Cons: Pressure to answer a certain way
- Self-Administered (In Person or Virtual)
 - Pros: Less pressure to answer a certain way
 - Cons: Clients may have questions

WHEN

When should we use it?

- At intake as a pre-test
- At exit as a **post-test**
- At intake as a one-time screening
- At regular intervals or midway through programming for multi-year programs

HOW OFTEN

How often should we use it?

- Depends on the **length of your program**
 - Under 6 months: Intake
 - 6 months to 1 year: Intake + exit
 - 1 year or longer: Intake + annually + exit
- Depends what you want to do with the data
 - Take a snapshot: 1 time
 - Measure change: 2 or more times

FAQ

WHAT IS THE COST OF THIS SURVEY?

This survey and associated materials are free.

HOW LONG SHOULD THERE BE BETWEEN PRE- AND POST-TESTS?

Participant families should take the pre-test as close to the entry date of the participant as possible. The pre-test is recommended at least after the first visit and after trust has been built with the family. The post-test is recommended to be administered after a minimum of 12 service hours and/or at the end of services for the family. This depends on the number of data points the program is looking for and the average attrition rates of the families in the program.

WHAT IS CONSIDERED A "FAMILY"?

Family should be interpreted by each participant, and definitions can vary widely. There are many different examples of family including: a nuclear family (mother, father, son, daughter), a chosen family where individuals who are not biologically related treat each other as family members do, a single mother/father/non-binary person caring for one child, or a grandparent caring for their grandchild. If needed, the participant can be provided with the definition of family as at least two people who care for one another.

WHY DON'T WE CALCULATE A SCORE FOR THE KNOWLEDGE OF PARENTING & CHILD DEVELOPMENT SECTION?

The Knowledge of Parenting and Child Development is a complex concept with items that do not necessarily correlate. Due to this, calculation of a subscale score is not recommended. It is best to view this section as a conversation starter and as an item-by-item exploration of parenting beliefs and attitudes that can foster dialogue between staff and families.

Scoring & Analysis

CALCULATING INDIVIDUAL FAMILY SCORES

Note: Each Protective Factor must have 3+ answers to be calculated. Do not score "Prefer not to answer."

Example: Family Resilience Protective Factor				Scoring		
Family Resilience Items	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Item Score
1. In general, my family knows we are strong enough to solve problems in our lives.	4	3	2	1	0	3
2. Our family traditions are important to us	4	3	2	1	0	4
3. In general, my family works together to solve problems.	4	3	2	1	0	2
4. In general, my family stays hopeful even in difficult times.	4	3	2	1	0	3
5. My family is able to find time for things that matter to us.	4	3	2	1	0	3
Protective Factor Total						15
Average Protective Factor Score (Protective Factor Total divided by 5 [minimum 3]). [15 / 5] =						3

- 1. Write the family's response to each item in the Item Score column.
- 2.Add all item scores together to get the Protective Factor Total.
- 3. Divide the Protective
 Factor Total / number of
 questions completed =
 Average Score.

CALCULATING CHANGES IN INDIVIDUAL FAMILY SCORES

Observing change in family-level protective factors can help reveal the impact of your program and where additional supports may still be needed. Programs can consider change over time by analyzing change in the average scores for each protective factor.

	Average Pre (Pre- or "Before")	Mean Post (Post- or "Now")	Raw Difference	Change	Percent Change
Family A	4.13	4.61	0.48	0.12	+ 12%
Family B	2.94	3.47	0.53	0.18	+ 18%

- 1. Mean Post-Score Average Pre-Score = Raw Difference
- 2. Raw Difference / Average Pre-Score = Change
- 3. Change x 100 = Percent Change
- 4. Note if the change is an increase (+) or decrease (-)

CALCULATING GROUP/PROGRAM-WIDE SCORES

Family Resilience		ı	tem Scor	es		Protective	Average Protective
Family Resilience Items	Item 1	Item 2	Item 3	Item 4	Item 5	Factor Total	Factor Score
Family A	4	5	4	4	3	= 20	(20 ÷ 5) = 4
Family B	2	2	1	3	2	= 10	(10 ÷ 5) = 2
Family C	3	3	0	-	3	= 9	(9 ÷ 4) = 2.3
Family D	5	4	4	4	4	= 21	(21 ÷ 5) = 4.2
Family E	3	4	3	3	0	= 13	(13 ÷ 5) = 2.6
					•	Total Group Score	15.1
							(15.1 ÷ 5) = 3.02
	Average Group Score						3.0

- 1. Sum each family's score to calculate their individual Protective Factor Total.
- 2. Each Protective Factor Total / number of items answered = Average Protective Factor Score
- 3. Sum of Average Protective Factor Scores = the Total Group Score
- 4. Total Group Score / number of families included = Average Group Score

CALCULATING CHANGES IN GROUP/PROGRAM SCORES

Observing change in group/program-level protective factors can help reveal the impact of your program and where program changes may be useful. Programs can consider change over time by analyzing change in the average scores for each family by protective factor, or a mean score for all of the protective factors together.

How to Score the CRMT-PF

Culturally Responsive Measurement Tool - Protective Factors

PROTECTIVE FACTORS MEASURED

- + Family Resilience
- + Knowledge of Parenting & Child Development
- + Social Supports
- + Concrete Supports
- + Caregiver/Practicioner Relationship

CALCULATING INDIVIDUAL FAMILY SCORES

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Example: Family Resilience Protective Factor	Scoring						
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5. My family is able to find time for things that matter to us.	4	3	2	1	0	3	
Protective Factor Total							
Average Protective Factor Score (Protective Factor To	Average Protective Factor Score (Protective Factor Total divided by 5 [minimum 3]). [15 / 5] =						

- 1. Write the family's response to each item in the Item Score column.
- 2.Add all item scores together to get the Protective Factor Total.
- 3. Divide the Protective Factor Total / number of questions completed = Average Score.

CALCULATING CHANGES IN INDIVIDUAL FAMILY SCORES

Observing change in family-level protective factors can help reveal the impact of your program and where additional supports may still be needed. Programs can consider change over time by analyzing change in the average scores for each protective factor.

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- 1. Mean Post-Score Average Pre-Score = Raw Difference
- 2. Raw Difference / Average Pre-Score = Change
- 3. Change \times 100 = Percent Change
- 4. Note if the change is an increase (+) or decrease (-)

CALCULATING GROUP/PROGRAM SCORES

Along with looking at individual family scores, you can look at all of your families' scores together as another way of understanding your participants as a whole. You can enter scores for each of the families in rows, then calculate an average group score by dividing the total group score by the number of families.

Family Resilience	Item Scores					Protective	Average Protective
Family Resilience Items	Item 1	Item 2	Item 3	Item 4	Item 5	Factor Total	Factor Score
Family A	4	5	4	4	3	= 20	(20 ÷ 5) = 4
Family B	2	2	1	3	2	= 10	(10 ÷ 5) = 2
Family C	3	3	0	-	3	= 9	(9 ÷ 4) = 2.3
Family D	5	4	4	4	4	= 21	(21 ÷ 5) = 4.2
Family E	3	4	3	3	0	= 13	(13 ÷ 5) = 2.6
Total Group Score							15.1
							(15.1 ÷ 5) = 3.02
Average Group Score							3.0

- 1. Sum each family's score to calculate their individual Protective Factor Total.
- 2. Each Protective Factor Total / number of items answered = Average Protective **Factor Score**
- 3. Sum of Average Protective Factor Scores = the Total Group Score
- 4. Total Group Score / number of families included = Average Group Score

CALCULATING CHANGES IN GROUP/PROGRAM SCORES

Observing change in group/program-level protective factors can help reveal the impact of your program and where program changes may be useful. Programs can consider change over time by analyzing change in the average scores for each family by protective factor, or a mean score for all of the protective factors together.